

Swvl Holdings

Q1 2022 Trading Update

[2022-04-13]

SWVL





**01** About Swvl: Mobility for the 99%

**02** Guidance: Beating and Raising Again

**03** Q1 2022: Performance Highlights

**04** Expansion: Strategy and Success Stories



Poor Access and Reliability

~10%

of commuter demand is currently met by Dubai metro <sup>(1)</sup>

40 minutes

Average wait time for commuters in cities in developing nations for a round-trip <sup>(2)</sup>

Limited Safety

78%

of women in Karachi mention being harassed on public transport <sup>(3)</sup>

Prohibitive Societal Cost

\$88 billion

annual cost of traffic in the US <sup>(4)</sup>

~4%

Cost of Cairo's congestion as percentage of Egypt's GDP <sup>(5)</sup>

Inefficient Supply

+155k

Licensed buses in Cairo providing large potential supply of private buses <sup>(6)</sup>

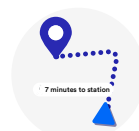





Note: The ~\$1tn+ opportunity reflects Swvl's potential TAM, defined as the long term revenue potential of consumer mobility and shared mobility / demand responsive transit markets. Consumer mobility TAM reflects revenue potential calculated as the annual per capita transport spend by a proportion of low, medium and high-income population across select emerging market cities, then extrapolated to a broader set of emerging market populations. Shared mobility / demand responsive transit TAM reflects 2030 revenue potential for Demand Responsive Transit (DRT) solutions per Frost & Sullivan.

1. Dubai statistics centre, RoadSafetyUAE & Noor Takaful - Ethical Insurance Survey.  
2. Moovit Insights, Public Transit Index. Reflects the subset of countries included in database.  
3. Social Development Project Report, "Addressing Gender-based Violence and Harassment in the Public Transport Sector" (2020).  
4. Inrix 2019 Global Traffic Scorecard.  
5. Reflects data from 2010 World Bank study.  
6. Reflects 2017 data from Statista.









# Demand-Responsive, Self-Optimizing, Supply-Agnostic and Asset Light Mass Transit Solution

## Reliable and Convenient

-  Low avg walk to station (7 mins) <sup>(4)</sup>
-  7 days in-advance booking system <sup>(4)</sup>
-  Air conditioned and top quality
-  94% on time pickups <sup>(4)</sup>
-  4.7/5 customer rating <sup>(1)</sup>
-  Multiple payment options

## Safe

-  Vetted drivers with background checks
-  In-ride insurance for every Swvl ride
-  Ability to share live ride status
-  Critical incident teams and third party professional providers
-  One click SOS alerts
-  Ability to contact/trace


## Valuable


**SWVL**  
\$0.93 - \$1.47

Ride-hailing  
\$5.00 - \$7.00

Taxi  
\$6.00 - \$8.00

Far more affordable than alternatives

 ~310mn pounds of CO2 emissions saved <sup>(2)</sup>

 ~29.6mn person-hour of congestion reduced <sup>(3)</sup>

## Efficient supply

 Up to 91% vehicle utilisation <sup>(4)</sup>

Note: Fares for Swvl, Ride-Hailing, and Taxi trips are calculated on an average distance of 15-25km. Walk to Station reflects Cairo Retail data. “Valuable” fare data also represents Cairo. Emissions and congestion data calculate reduction from Swvl rides relative to emission and congestion created assuming each passenger takes their own ride. Source: Swvl internal data. Data not pro forma for acquisition of a controlling interest in Shatl announced 8/19/2021.

1. Aggregate customer rating in Apple App Store as of March 2022.

2. Reflects Swvl's estimates of amount of CO2 Swvl buses saved since Swvl's inception. Vehicle emissions data sourced from vehicle producer site and [www.car-emissions.com](http://www.car-emissions.com).

3. Reflects Swvl's estimates of amount of congestion reduction saved since Swvl's inception.

4. Reflects Cairo data.



# Swvl's operating system; an integrated, customer-centric ecosystem enabled by commute-specific products

Swvl's operating model enables it to continuously utilize vehicles by pooling demand across different use cases and seasonality, thus significantly improving the assets' ROI, reducing the cost structure, and enhancing the margin opportunity

Fulfilled by

SWVL

Consumer Focused

SWVL

B2C : Intracity

Users book seats on vehicles available exclusively to the platform to commute within a given city

SWVL

travel

B2C : Intercity

Users book and go on long distance trips across cities either on buses available exclusively to the platform or on buses marketed through Swvl

Powered by

SWVL

SaaS/ SaaS + Managed Services  
[Transport as a Service (TaaS)]

SWVL

business

B2B :

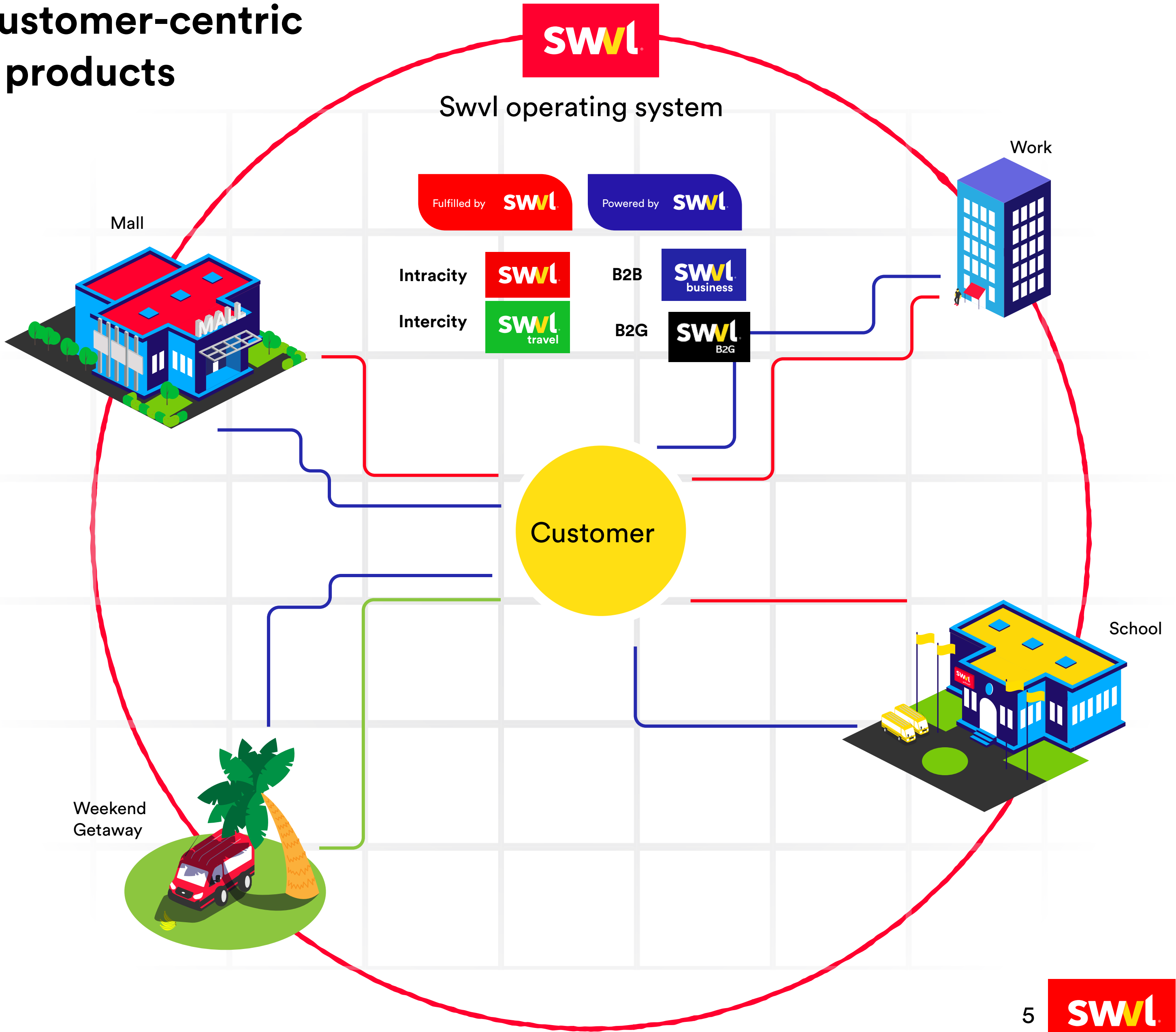
Enables corporates, schools and factories to provide Swvl-powered optimized mass-mobility solutions via SaaS and TaaS offerings

SWVL

B2G

B2G : Partnering with governments

Creates innovative shared mobility solution that complements existing public transport network or partners with governments to run public transport systems





# Swvl's impact in revolutionising mass transit...

**\$123M**  
Annualized  
Run-rate  
Total Ticket  
Fares <sup>(3)</sup>  
(as on Mar 2022)  
(up from \$93.6M <sup>(7)</sup>  
ARR as on Dec 2021; a  
31% growth in in a span  
of a quarter)

**18 Countries**  
in 115 Cities <sup>(1)</sup> <sup>(2)</sup>

**473%**  
Q2'17 - Q1'22 total ticket  
fares CAGR <sup>(3)</sup> <sup>(6)</sup>

**91M**  
bookings to date <sup>(4)</sup>  
<sup>(5)</sup>

**2.5M+**  
riders have commuted  
on Swvl to date <sup>(4)</sup>

**~24k**  
drivers generated  
income from Swvl <sup>(4)</sup>

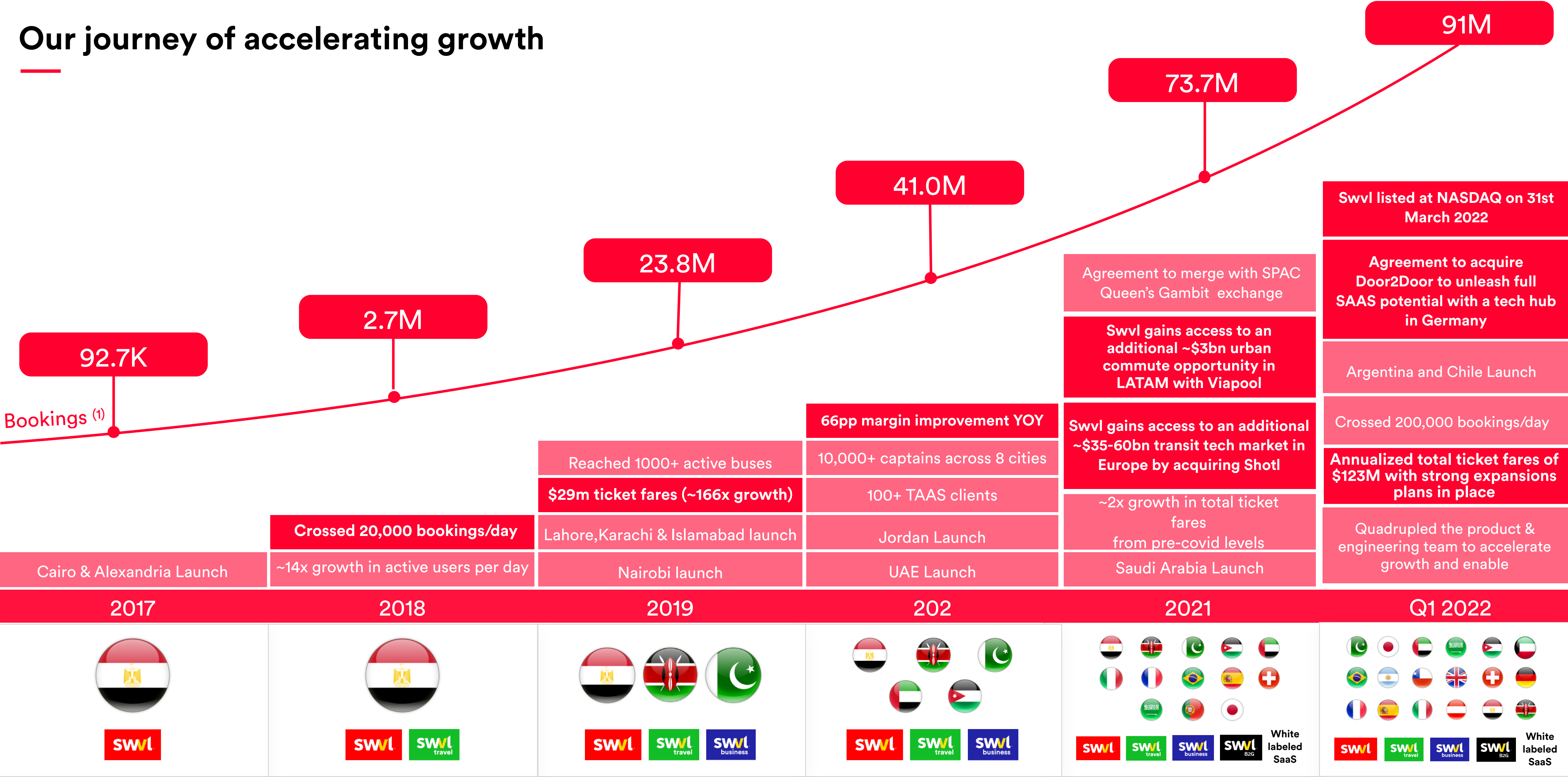
**~310mn**  
pounds of CO2 emissions  
saved <sup>(4)</sup>

1. Includes all cities with intracity B2C, intercity B2C, B2B and SaaS operations  
2. Includes cities from the closed acquisitions of controlling stakes in Shotl and Viapool and pending acquisition of door2door  
3. Total Ticket Fares is an operating measure representing the total dollars processed on Swvl's platform for seats booked. Q2'17 to Q1'18 is considered first year, Q2'18 to Q1'19 is considered second year and so on.  
4. Data does not include numbers from our acquisitions  
5. Total Bookings is an operating measure representing the total number of seats booked by riders and corporate customers (completed or cancelled) on our platform, over the period of measurement  
6. Includes pro forma numbers from our acquisition Shotl, Viapool and door2door  
7. \$93.6M ARR doesn't include pro forma numbers from our acquisitions





# Our journey of accelerating growth



1. All bookings presented on the curve are cumulative  
2. "pp": percentage points; YoY: year over year;





# Commitments for 2022; Beating and Raising Again

At Business Combination		Current
2022 total ticket fares: \$141m	Growth ➔	2022 total ticket fares: <b>Increased guidance twice by</b> a total of <b>13%</b> from \$141M to \$160M
24 countries by 2025	Expansion ➔	Already in 18 countries; <b>24 countries this year</b>
-	Inorganic ➔	Acquired asset-light marketplaces and SaaS platforms based in <b>Germany, Spain and Argentina</b> and invested in <b>UK and Mexico</b>
Cash breakeven in all existing markets by 2024	Profitability ➔	Investing in growth to <b>accelerate economies of scale</b>



# Q1 2022: Performance Highlights





# Q1 Highlights

Q1	Budget	Actual	Beat
Total Ticket Fares (\$m)	23.1	27.0	17%
Total Bookings (m)	13.7	15.8	15%
Total Available Seats (m)	16.7	19.2	12%
Utilization (%)	82	82	0%
Average Ticket Fare (\$)	1.69	1.71	1%
Cost per Available Seat (\$)	1.28	1.28	0%



# Total Ticket Fares

**\$123M** Annualised Run-Rate, a 31% growth in a span of a quarter (Q4'21 to Q1'22)

**3.4X** growth year over year from Q1'21 to Q1'22

**2.7x** pre-COVID19 levels

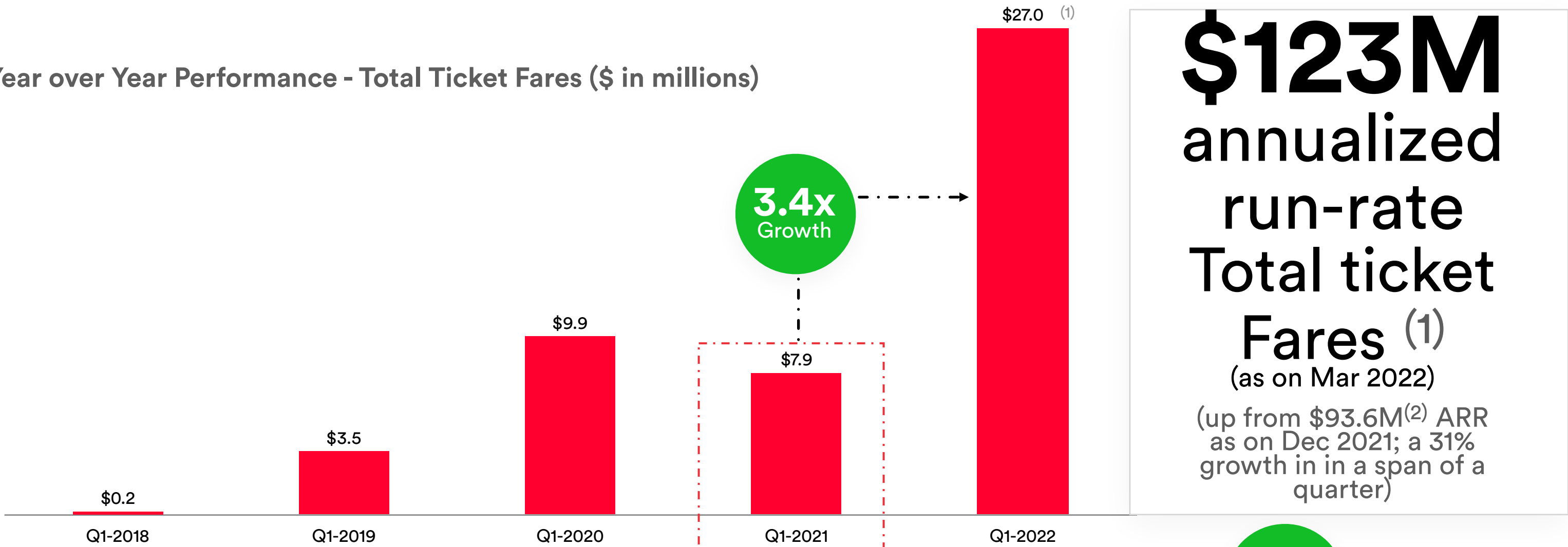
**27%** growth quarter on quarter (Q4'21 to Q1'22)



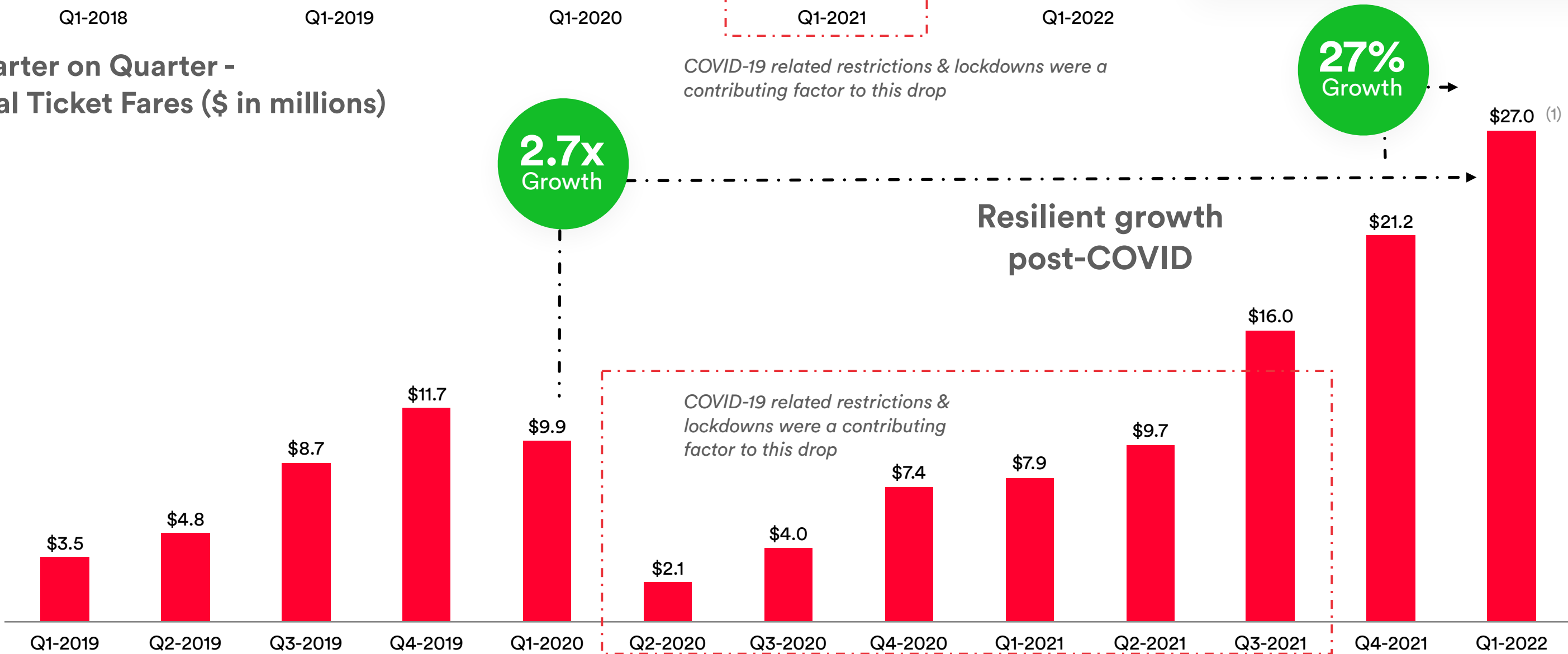
# CONTINUOUS TRACK RECORD OF GROWTH

Strong growth driven by a user-centric ecosystem, robust expansions and a swift turnaround from the impact of Covid

Year over Year Performance - Total Ticket Fares (\$ in millions)



Quarter on Quarter - Total Ticket Fares (\$ in millions)



1. Includes pro forma numbers from our acquisition Shotl, Viapool and door2door, In Q1 2021 - \$24.3 million is realised from SWVL and \$2.7million are pro-forma numbers from Shotl ,Viapool, door2door  
2. Total Ticket Fares means the revenue generated from the seats booked by a user  
3. \$93.6M doesn't include revenues from acquisitions



# Total Bookings

3.7x growth year over year (Q1'21 to Q1'22)

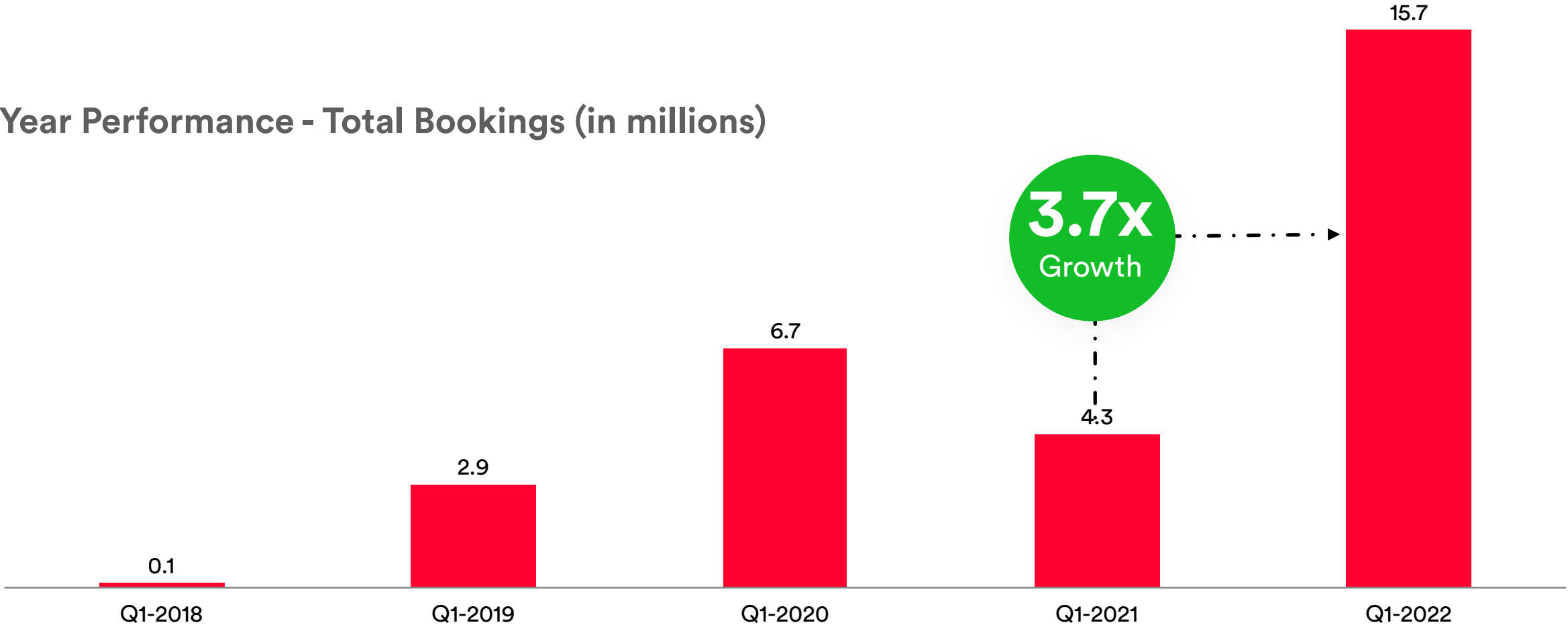
2.3x pre-COVID19 levels

25% growth quarter on quarter (Q4'21 to Q1'22)

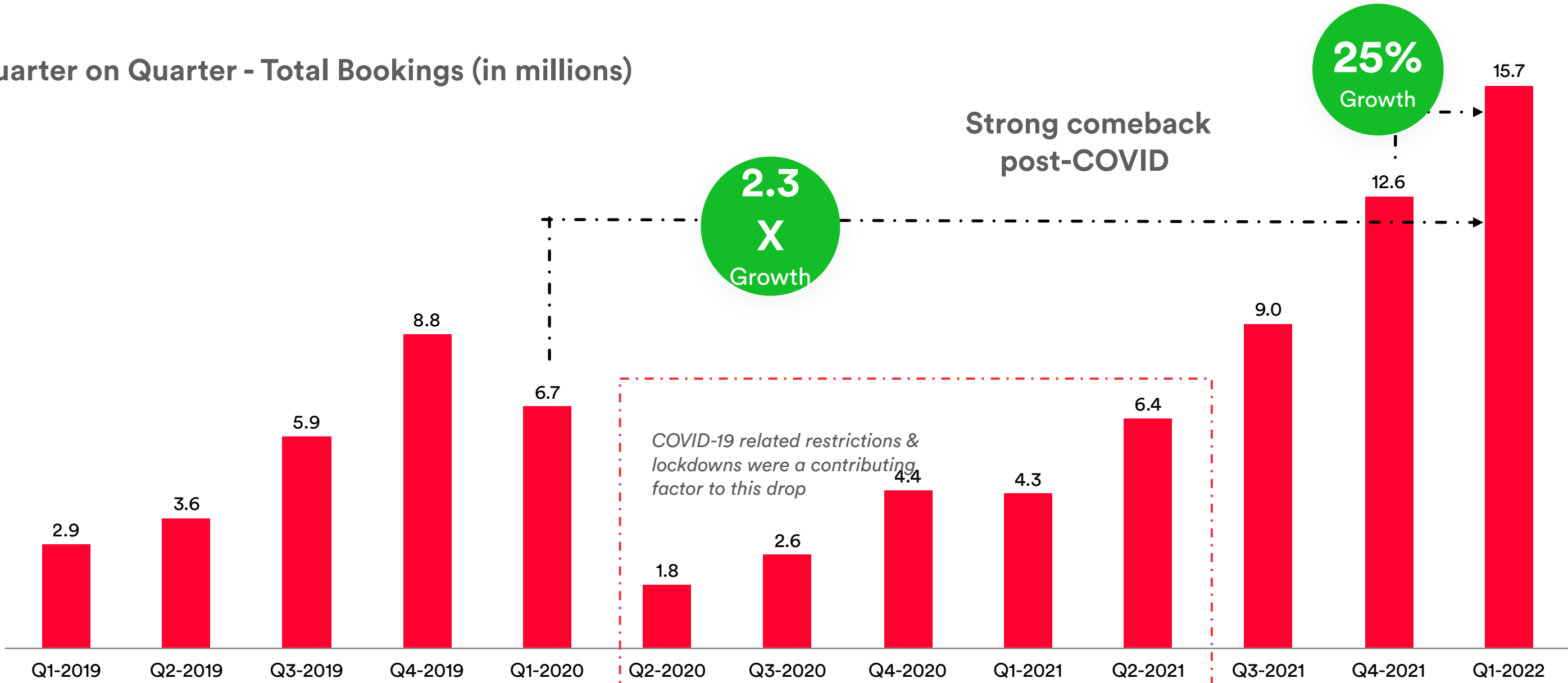


# CONTINUOUSLY CAPTURING & FULFILLING COMMUTE NEEDS

Year over Year Performance - Total Bookings (in millions)



Quarter on Quarter - Total Bookings (in millions)



Bookings: Total seats booked by the users



# Total Available Seats

3.3x growth year over year (Q1'21 to Q1'22)

1.5x pre-COVID19 levels

24% growth quarter on quarter (Q4'21 to Q1'22)

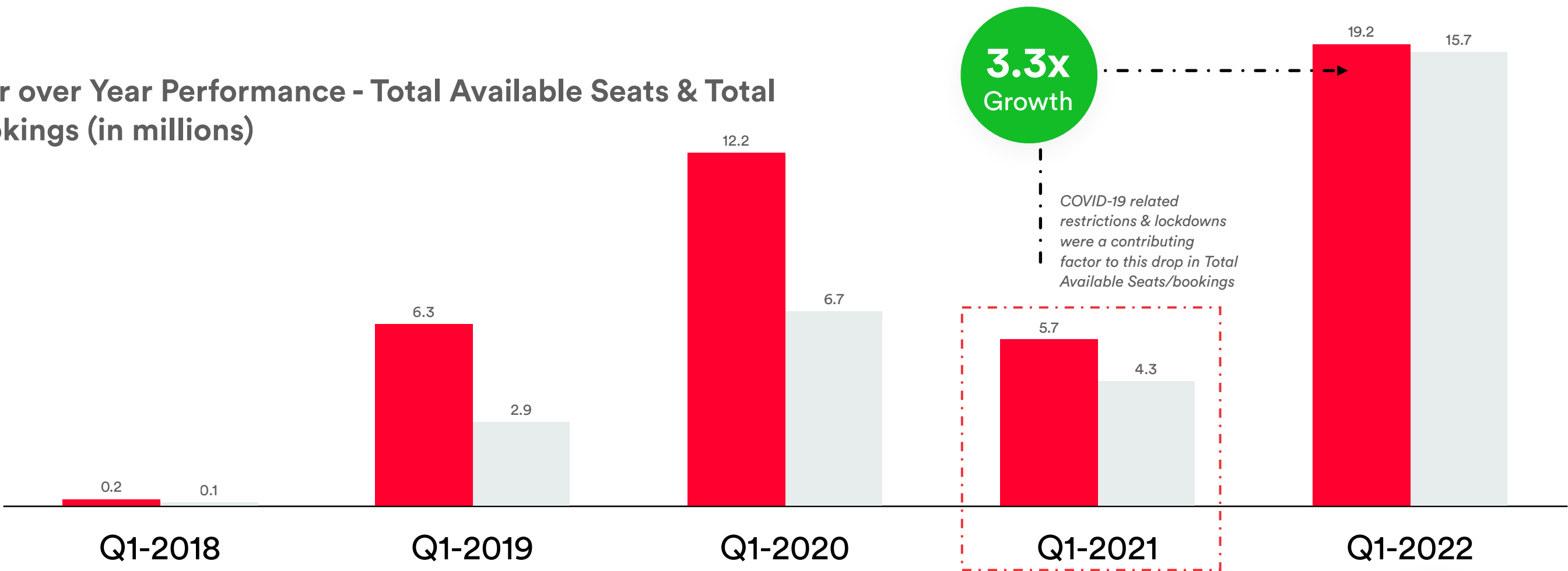
Demand-led Total Available Seats addition enabled by Swvl's cutting edge proprietary demand estimation and mass transit network planning technology, allowing Swvl to rapidly grow its without compromising on vehicle utilization levels



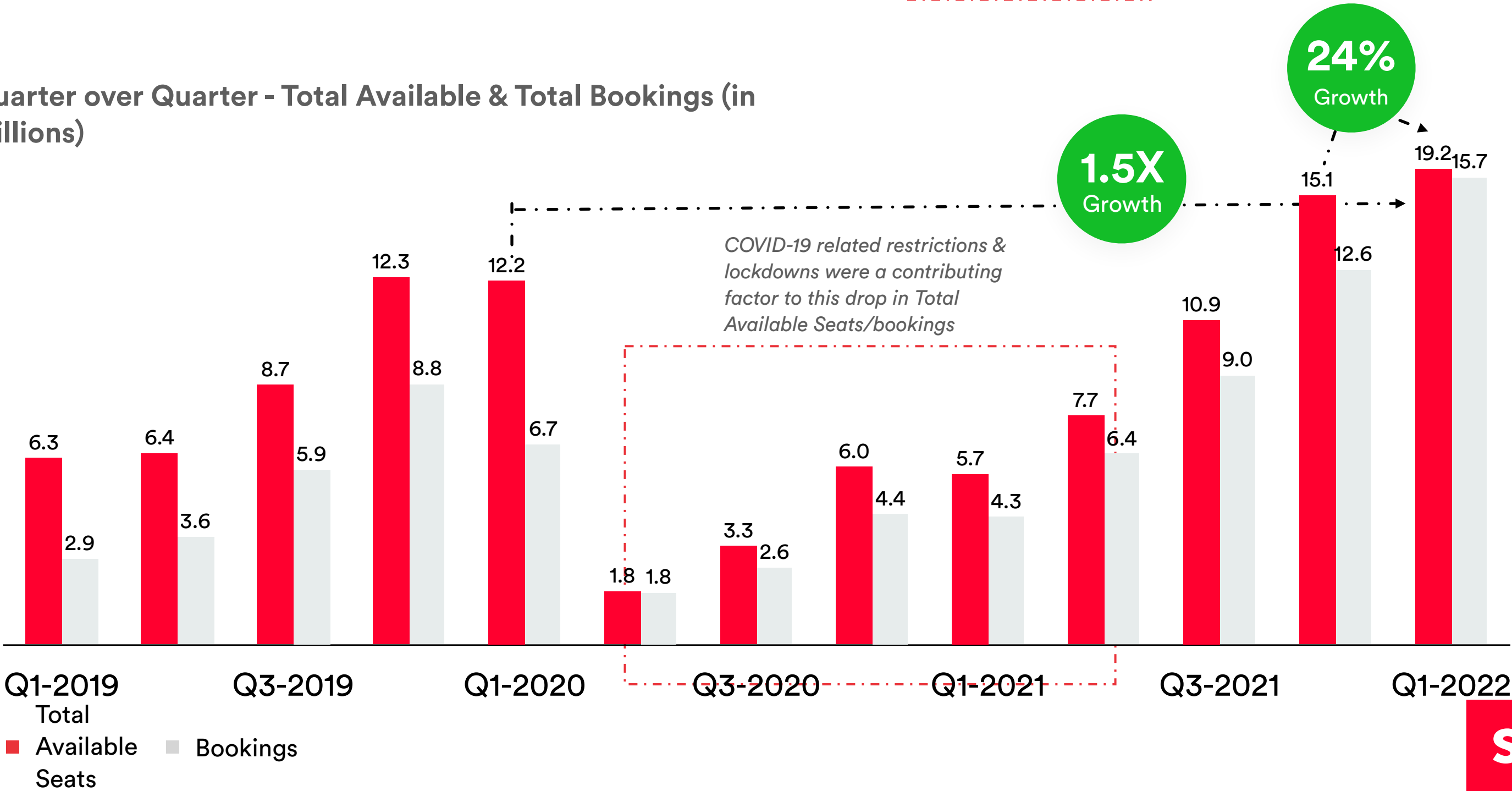
# DEMAND-LED TOTAL AVAILABLE SEATS ALLOCATION

Driven by the sustainable, long-term relations based on the unmatched value proposition we offer to our supply partners

Year over Year Performance - Total Available Seats & Total Bookings (in millions)



Quarter over Quarter - Total Available & Total Bookings (in millions)



(1) Total Available Seats: Total number of bookable seats (2) Bookings: Total seats booked by the users (3) Utilization: Percentage of seats booked out of all available seats



# Utilization

**+7pp** increase year over year (Q1'21 to Q1'22)

**+27pp** increase from pre-COVID19 levels

Maintained utilisation levels of upto **82%** quarter on quarter (Q4'21 to Q1'22)

20% increase in bookings matching the 20% increase in Total Available Seats to maintain flat levels of utilisation as high as 82%

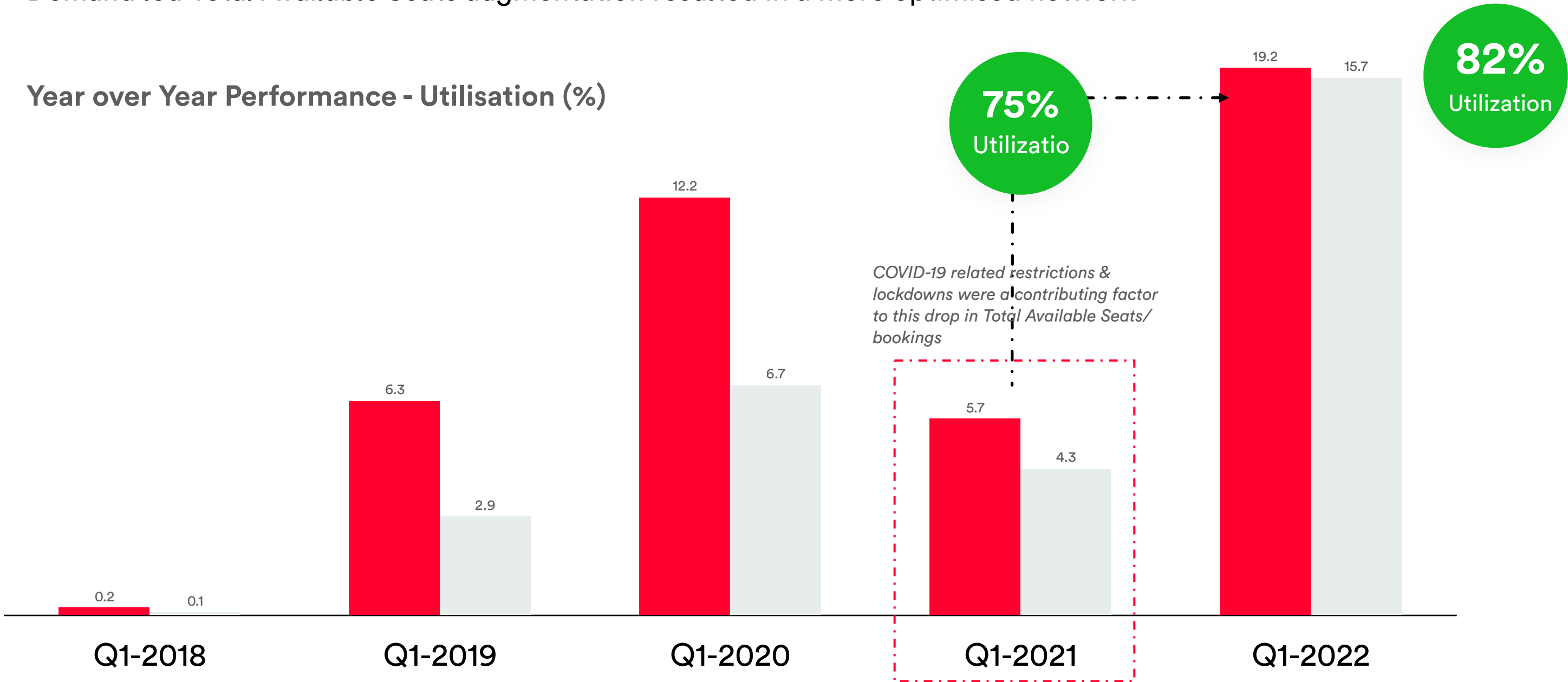
Additionally, ability to flex Total Available Seats owing to low demand during COVID-19 and reaching utilisation as high as 97% is testament to our ability to adapt to changing market needs and maintain unit economics



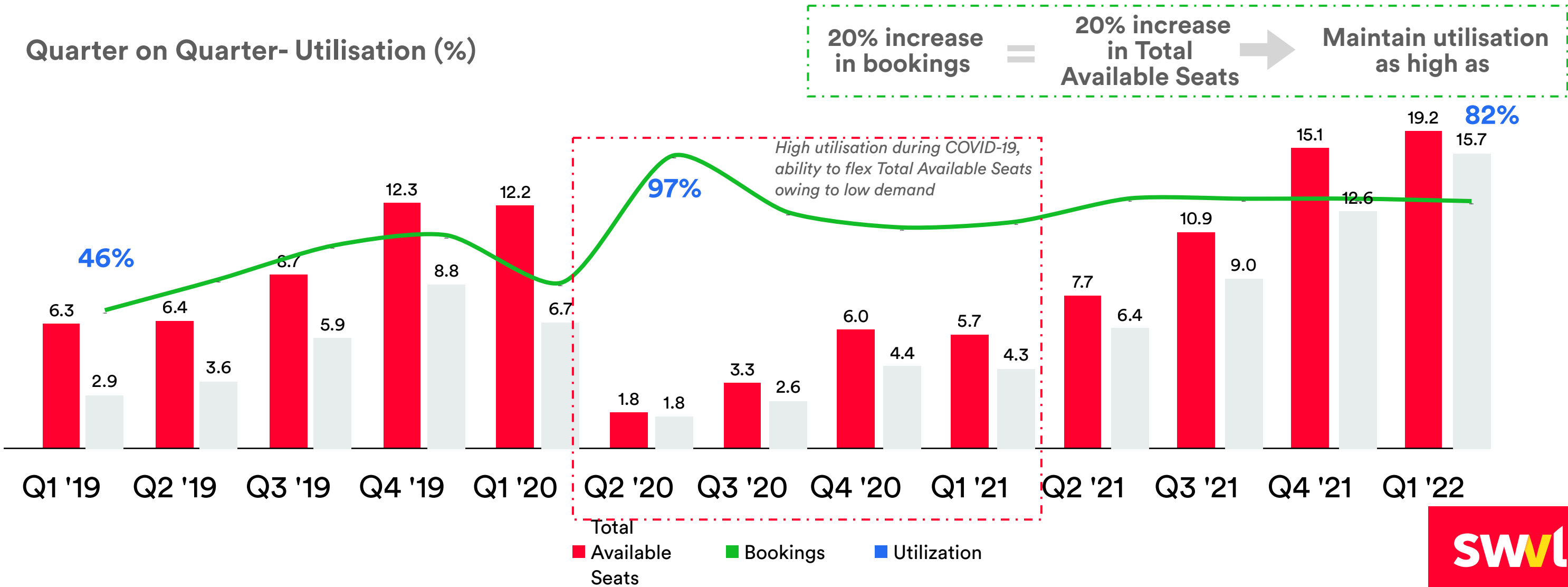
# SUSTAINED HIGHLY EFFICIENT UTILISATION LEVELS

Demand led Total Available Seats augmentation resulted in a more optimised network

Year over Year Performance - Utilisation (%)



Quarter on Quarter- Utilisation (%)



(1) Total Available Seats: Total number of bookable seats (2) Bookings: Total seats booked by the users (3) Utilization: Percentage of seats booked out of all available seats



Massive Growth in B2B & B2G

2.6x growth in active clients post covid (Q1-2021 vs Q1-2022)

5.4x growth from pre covid levels

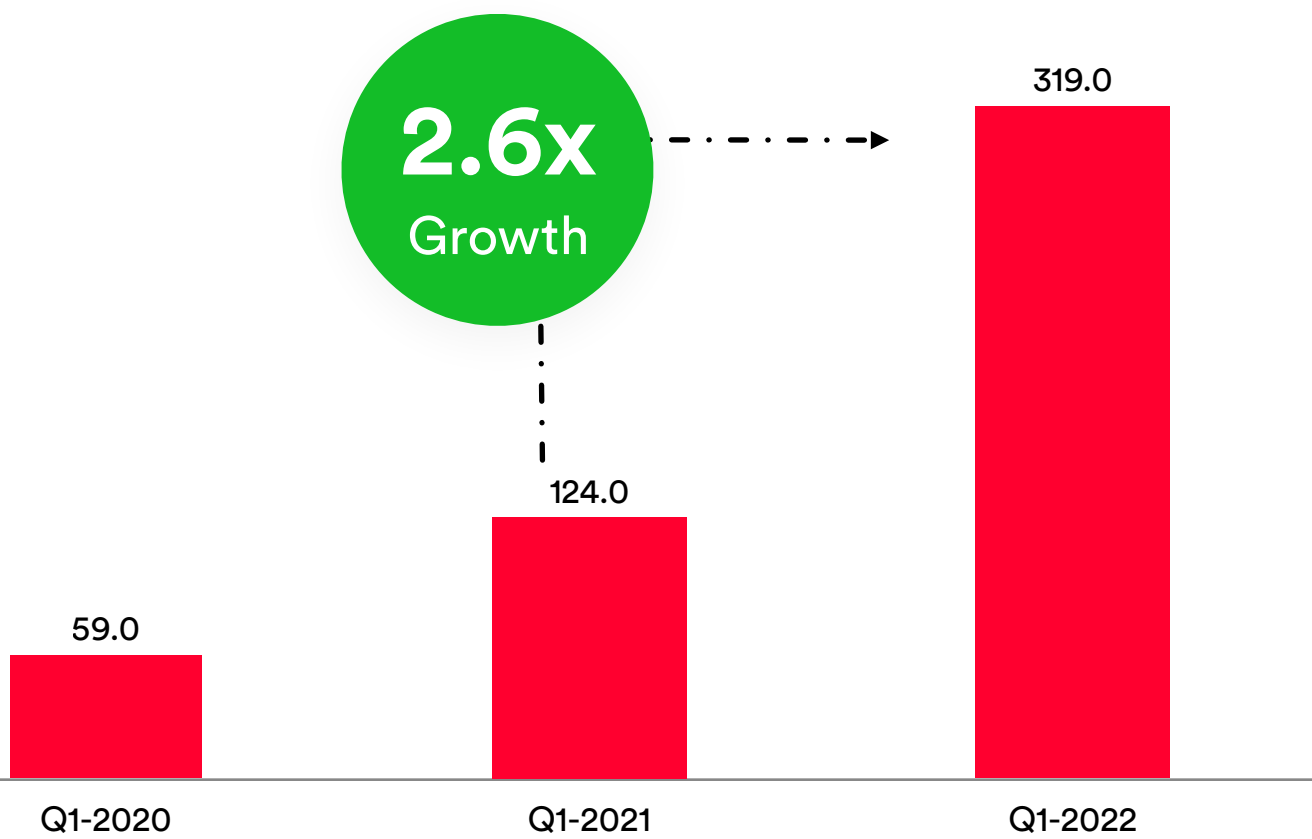
44% growth from Q4-2021 vs Q1-2022

116% Average Net Dollar Based Revenue Retention from Q3-2021 vs Q1-2022

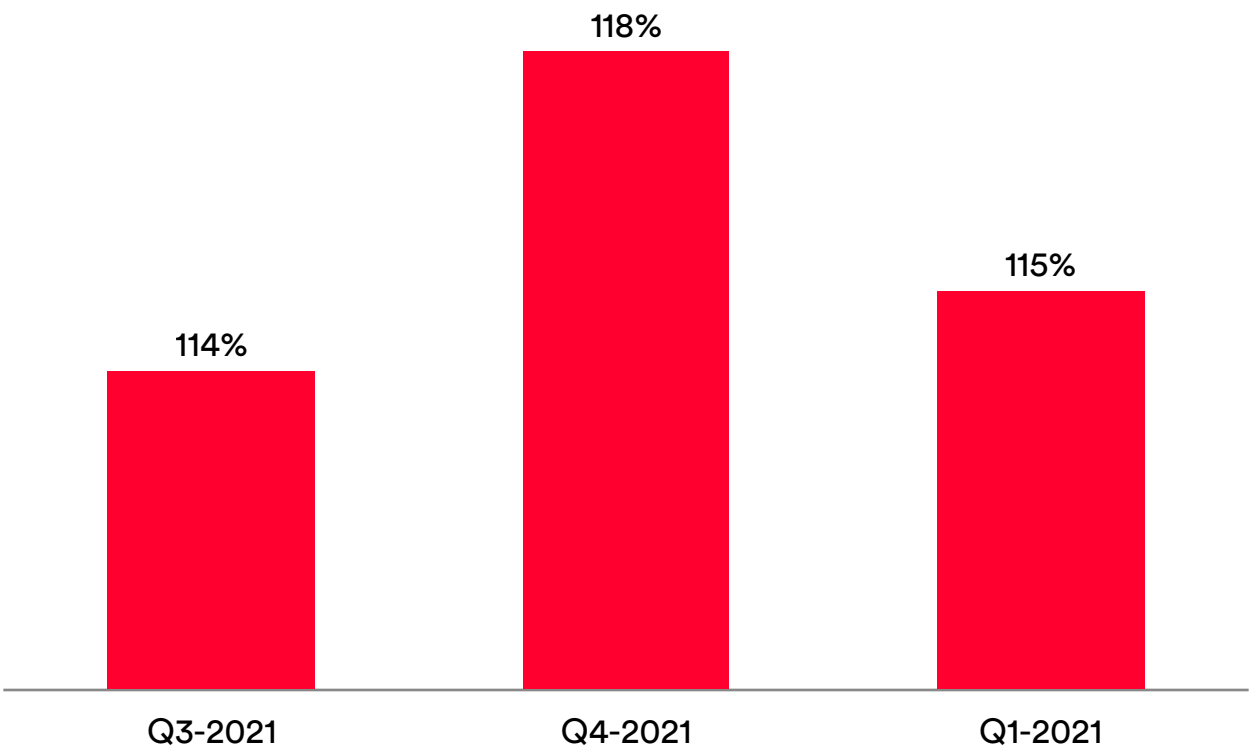


~ 320 CORPORATE CLIENTS SERVICED WITH SaaS/TaaS ENTERPRISE PRODUCT

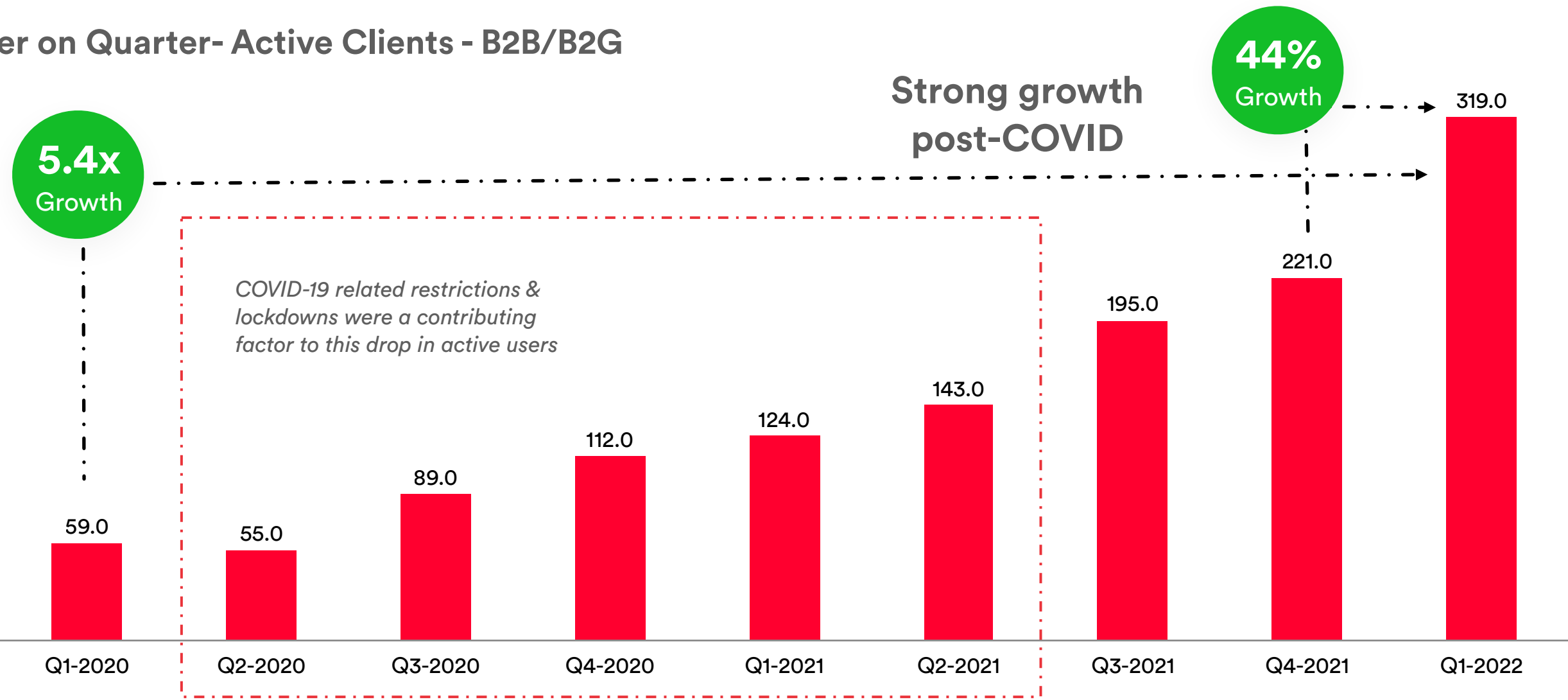
Year over Year Performance - Active Clients - B2B/B2G



Net Dollar Based Retention (%)



Quarter on Quarter- Active Clients - B2B/B2G



(1) Active Users: Number of users who have done at least 1 booking in a given time frame



Partnering with ~320 leading public and private organisations with average Net \$ Revenue Retention of 116%



Municipalities



Public transit operators



Corporates  
NEMT  
smart city





# Total Ticket Fares Less Captain Costs<sup>(1)</sup>

+4pp

increase from Q1'21 to Q1'22

+32pp

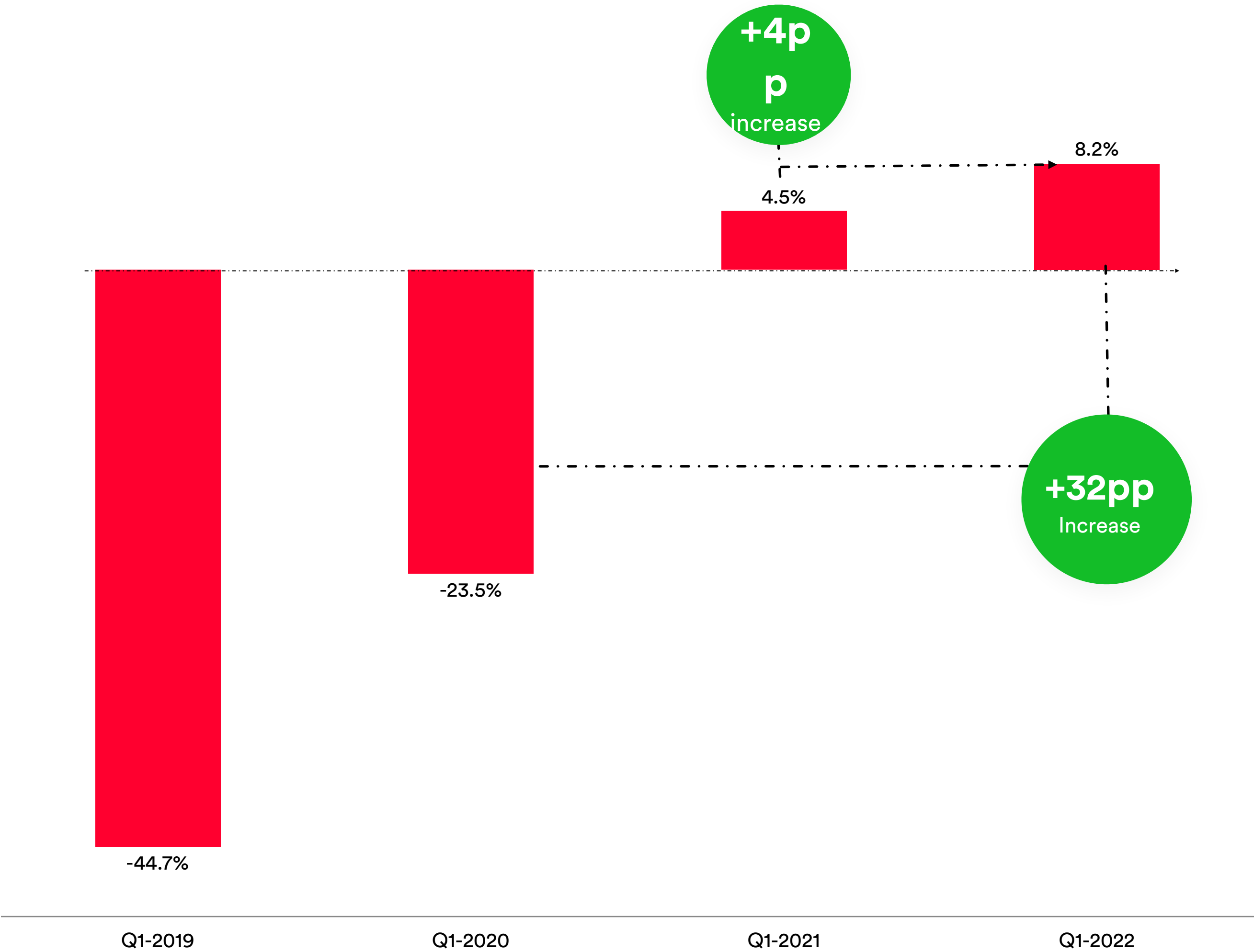
increase from pre-COVID19 levels



## +32pp Increase From Pre-COVID Levels

Value creative growth driven by an optimized cost structure and increased operational efficiency

Year over Year Performance (%)



1. Captain Costs are the payments from Swvl to the Captains (as included in Swvl's financials)

# Total Ticket Fares Less Supply Cost and Customer Incentives<sup>(1)</sup>

Higher margins in Q1-2021 as priority was to conserve cash during COVID-19

**+51pp**

increase from pre-COVID19 levels

Improvement in margins in parallel with a massive focus on growth and expansions reaffirms the health of the business.

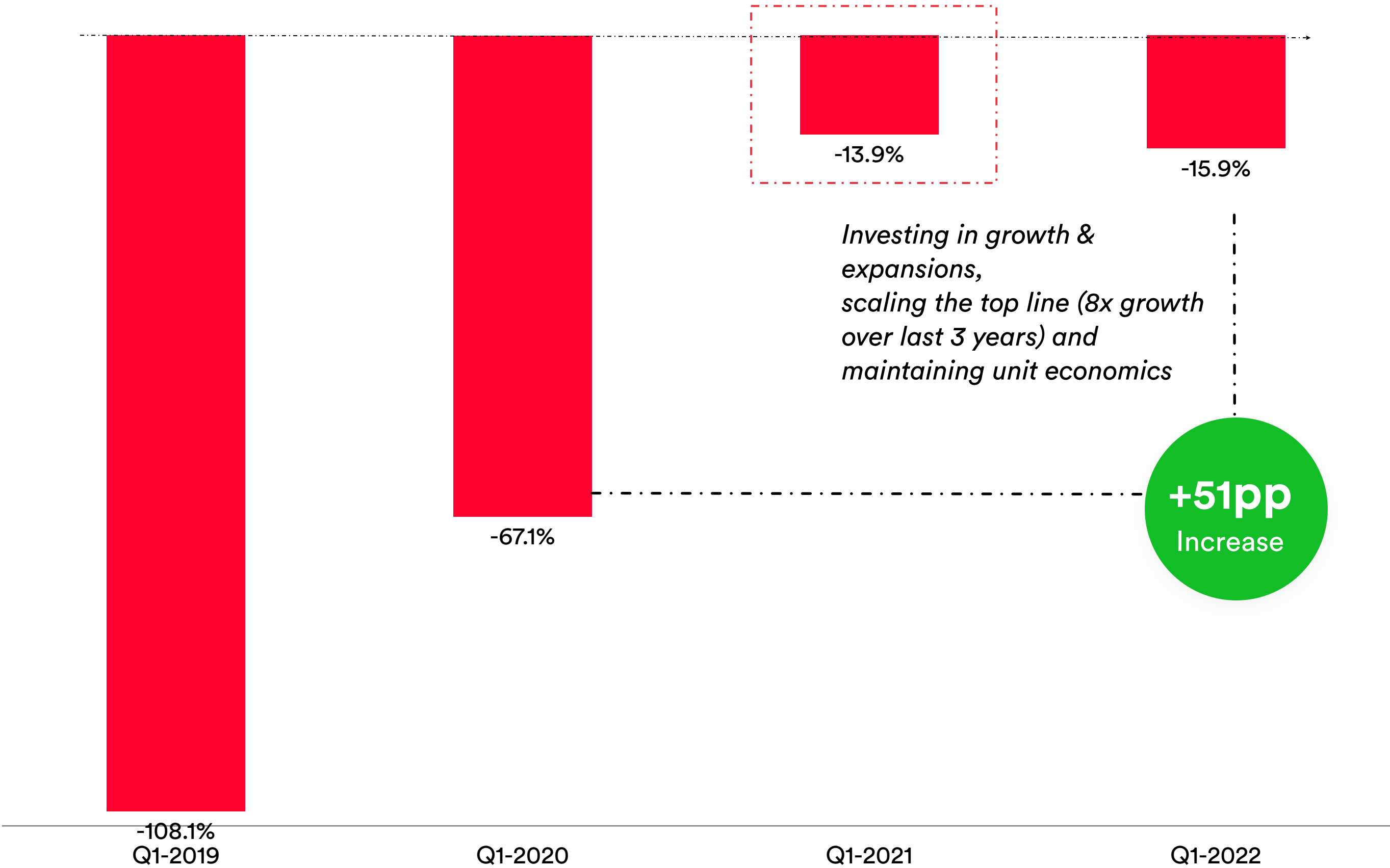
Margin growth primarily on account of the Swvl's fly wheel effect



## +51pp Increase From Pre-COVID Levels

Driven by increased efficiencies on promotions on the demand side and captain payouts on the supply side

Year over Year Performance (%)



On account of the COVID-19 related restrictions & lockdowns, the focus of the company was to conserve cash.



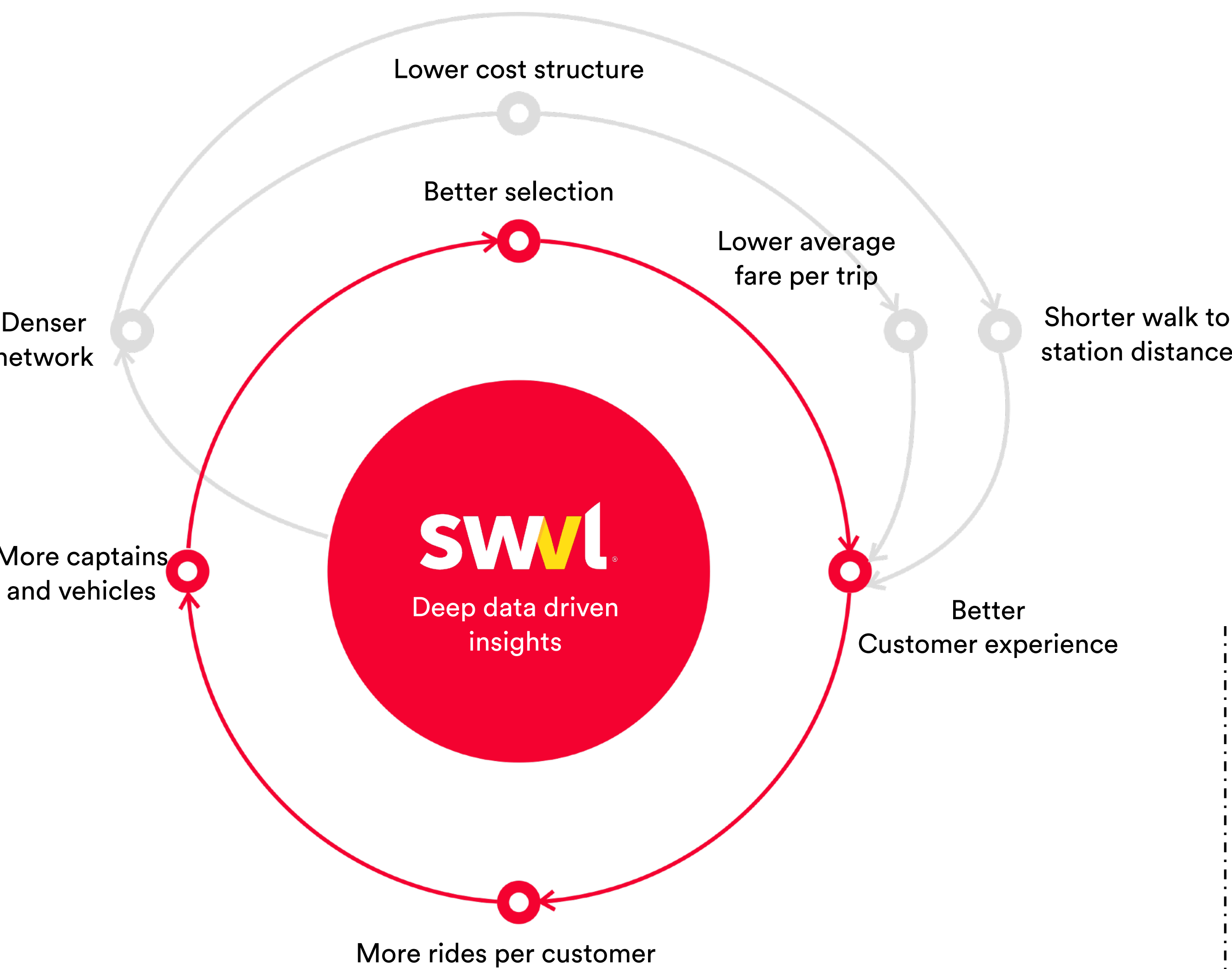
1. Customer incentives are end-user discounts and promotions, sales refunds, uncollected cash or sales waivers



# Matured market: Egypt Success Story



# Swvl's commercial strategy accelerates enhancements in economics and path to profitability



## Swvl is a **Customer-first business**

Our platform connects and serves the needs of two key constituencies: customer from B2C & B2B and captains

### Selection

Our expansive network of routes, large number of stations and a high frequency of schedules attract more riders which drives adoption of our service

### Price

Lower cost and service quality based pricing significantly improves customer experience and willingness to pay

### Convenience

Lower walk to station and wait time along with on-time station pickups improves a rider's willingness to book again

## NETWORK EFFECTS OF THE PLATFORM

Adding more captains and vehicles to the platform enables more route creation

Creating more routes and having more captains enables cross-dispatch and a reduction in cost per KM while increasing the aggregate earnings per captain

More routes lead to a denser network which reduces walk to station distance

Lower cost and better walk to station significantly improve customer experience and willingness to pay

Better customer experience drives more traffic and more users on the platform



# Swvl significantly improves supply efficiency...

## Private Bus Driver Intracity

Inefficient bus usage

2 rides/day

Under-utilized buses

8 months/  
year

[In case of working with seasonal sectors like education or tourism]

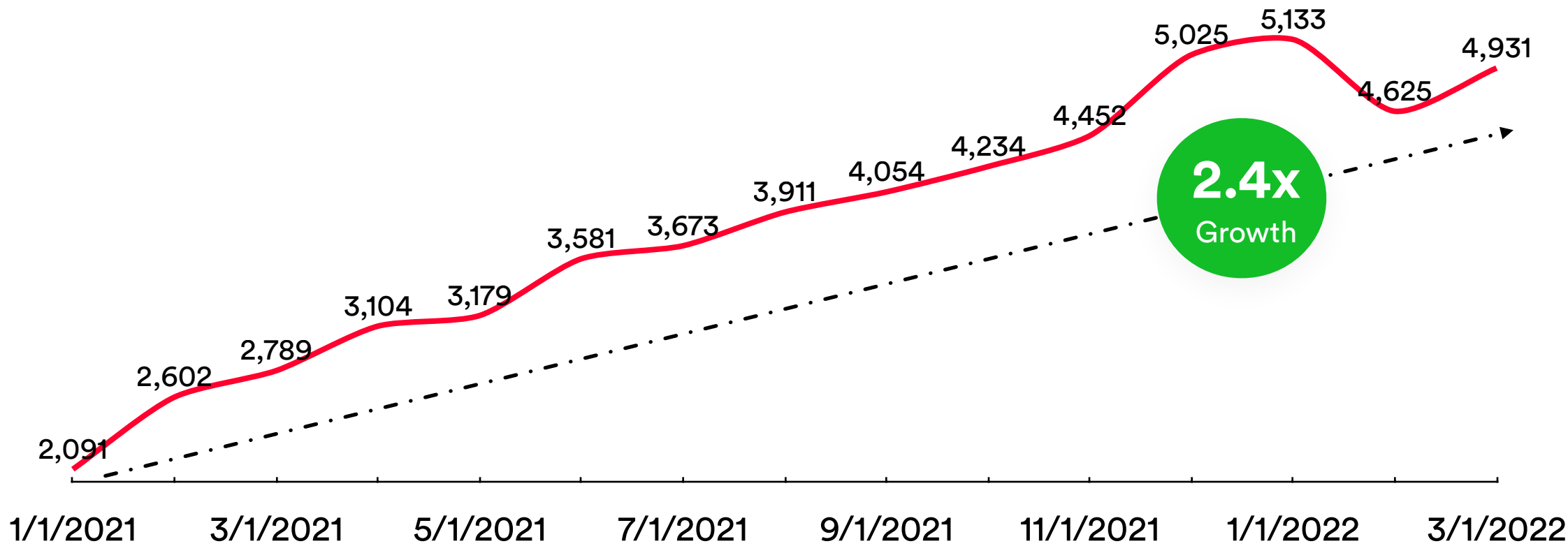
## Swvl Bus Driver Intracity

Efficient bus usage

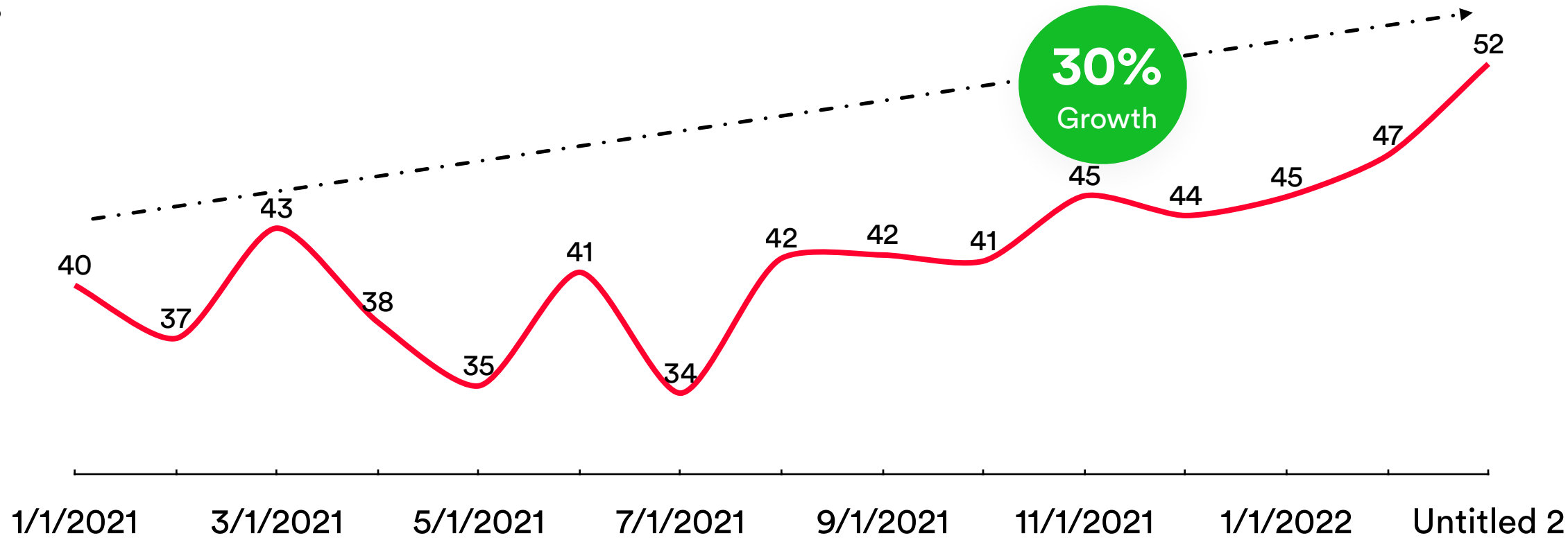
4-5 rides/day

Increasing Asset Utilisation

2.4x growth of active buses to the platform



Increasing rides per vehicle per month(20-22 working days on average ) by ~30%



### Key highlights

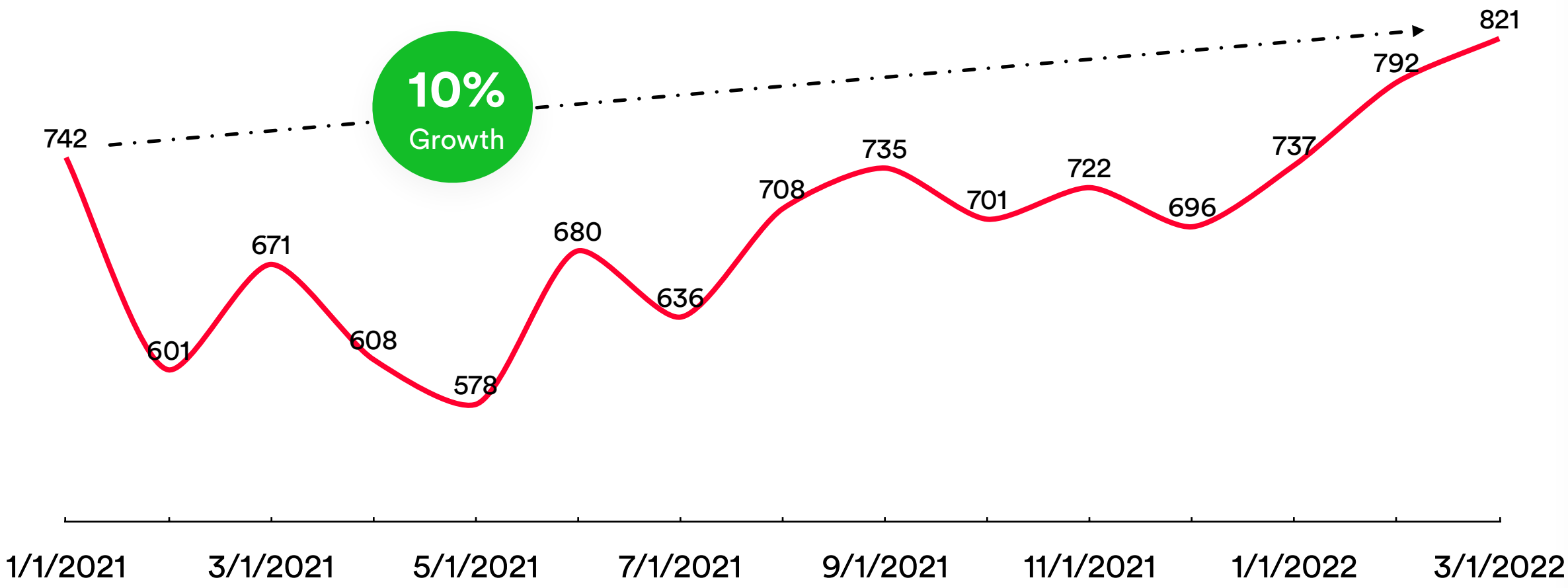
- Swvl's cutting edge, in-house search based Total Available Seats allocation engine enables the optimal allocation of Total Available Seats on routes throughout the network based on the geospatial distribution of user searches

Note: Illustrative analysis based on data from Jan 2021 to March 2022 Egypt data. Applies average earnings of Egypt Swvl drivers completing four rides per day and six rides per day. Assumed revenue for Egyptian private bus drivers sourced from SalaryExplorer, "Bus Driver Average Salary in Egypt 2021". Data converted from EGP to USD based on an exchange rate of 0.0637x as of 2/1/2022. Active buses are the number of vehicles active with Swvl in a month



....leveraging technology to allow drivers retention of 87%, while decreasing cost per seats by 23% and increasing earnings per vehicle

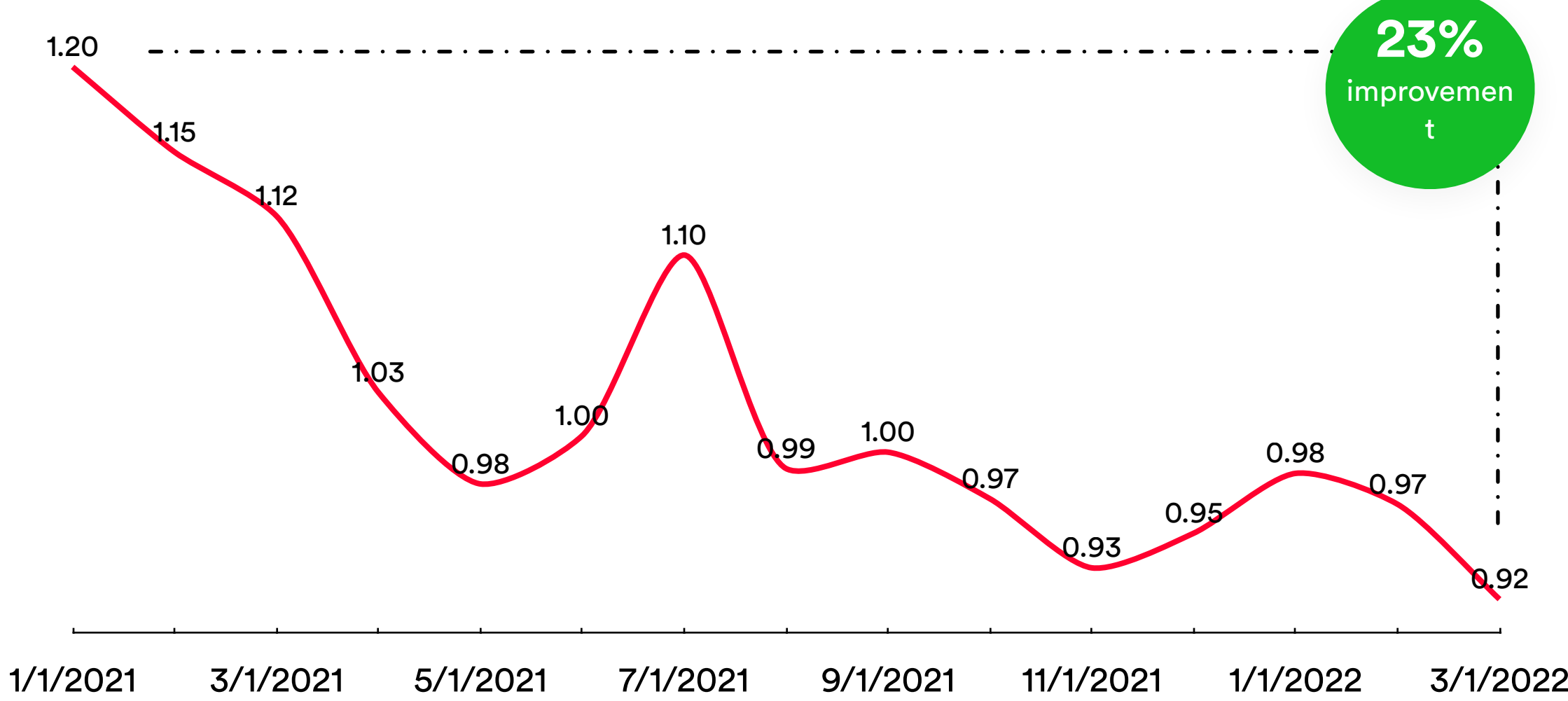
Higher earnings per bus (in \$) in comparison to market average



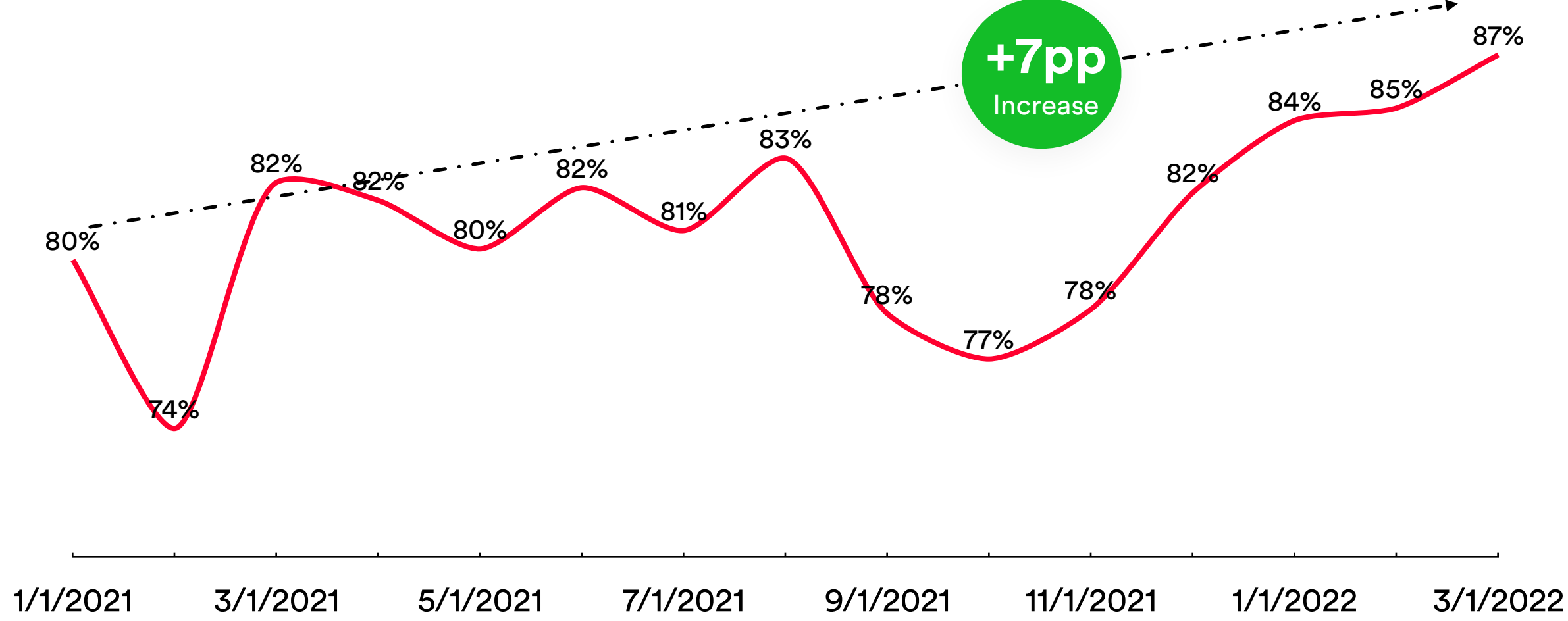
Key highlights

- The continuous increase in rides per vehicle between intracity, intercity and B2B forms of demand leads to increasing the vehicle aggregate earnings at little opportunity cost to the vehicle owner, allowing for room to continuously decrease the cost per seat
- As aggregate earnings continue to increase, vehicle retention continues to soar

Decreasing Costs (Captain costs) (in \$) per seats by 23%



Better earnings leads to higher vehicle retention(%) of 87%

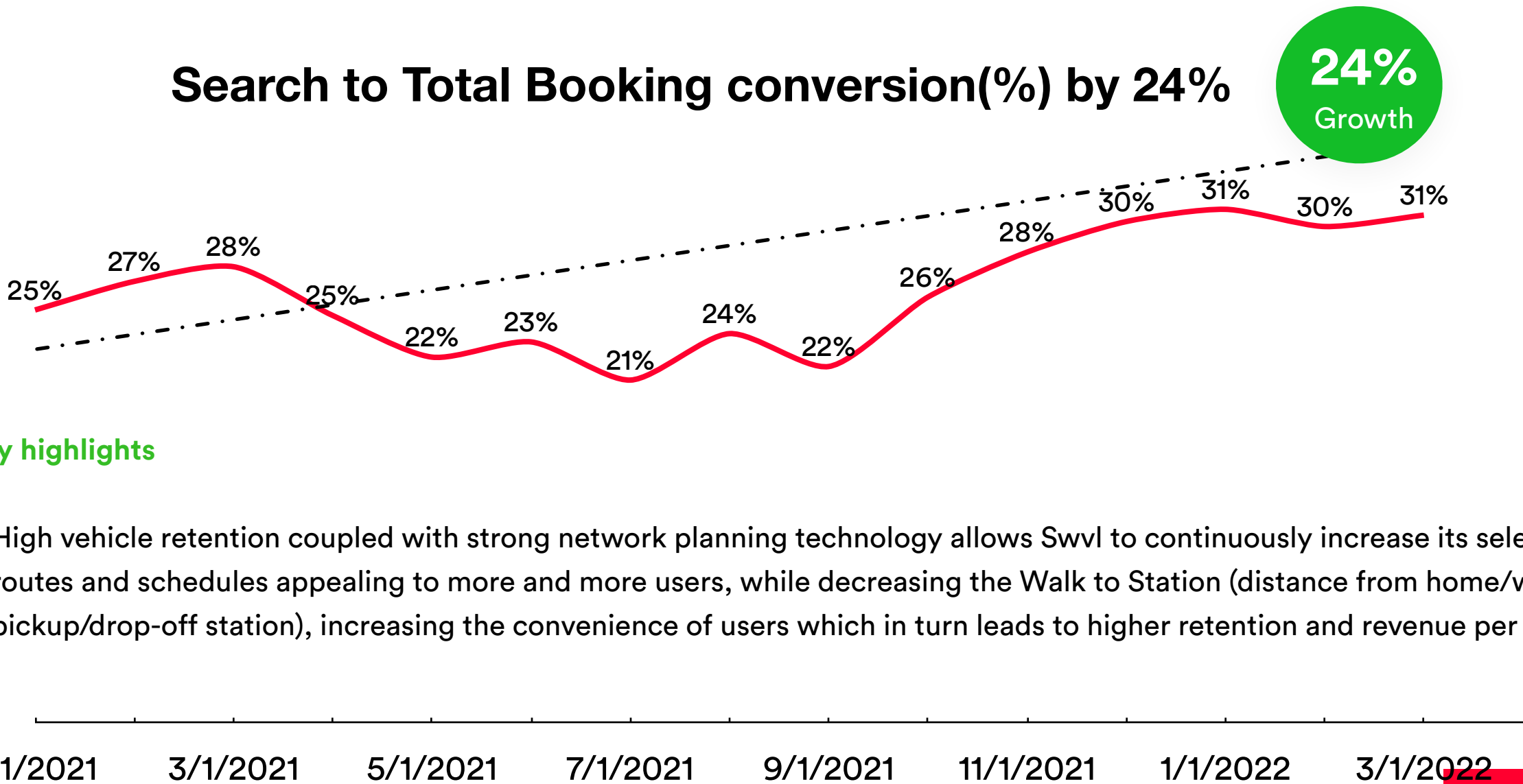
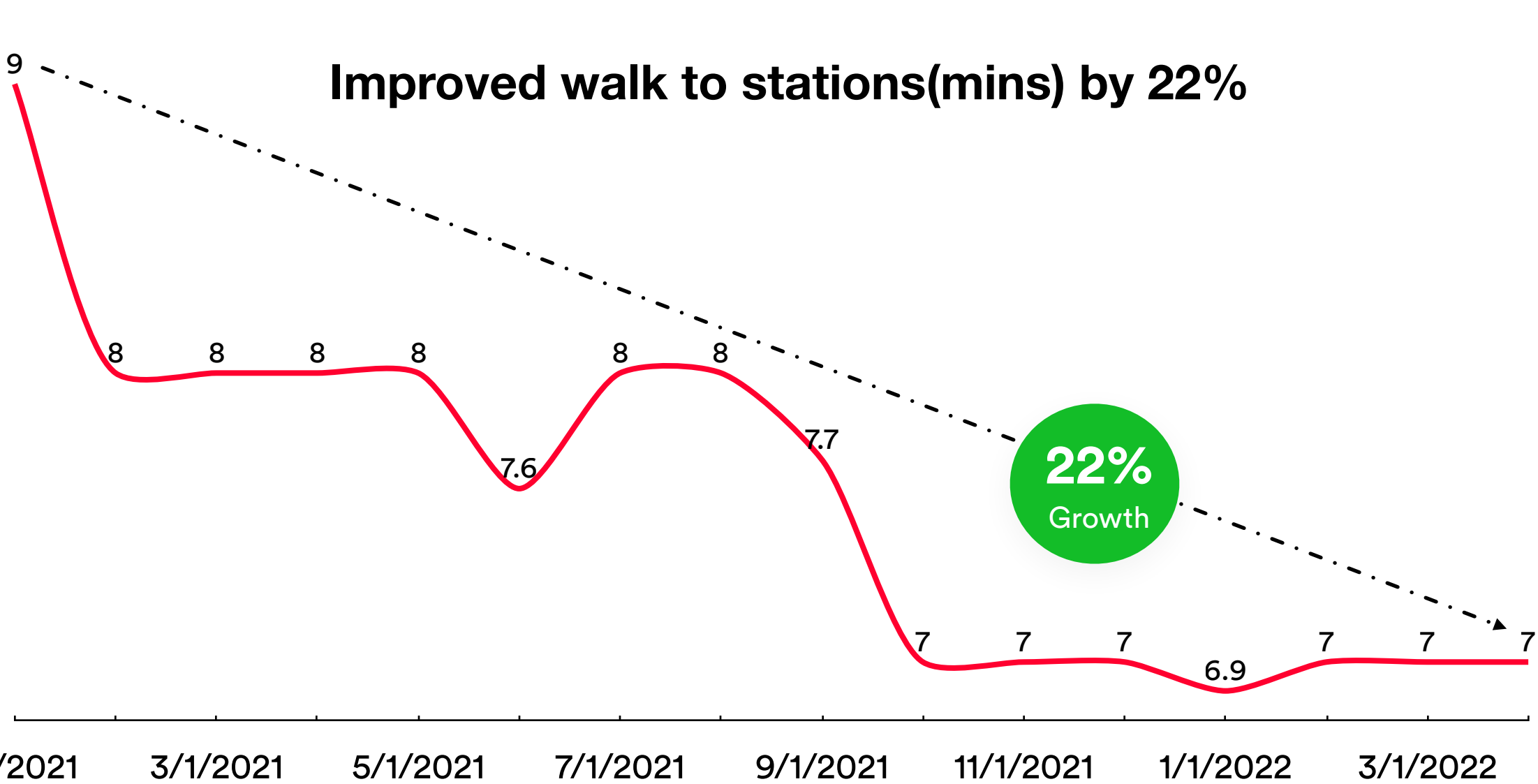
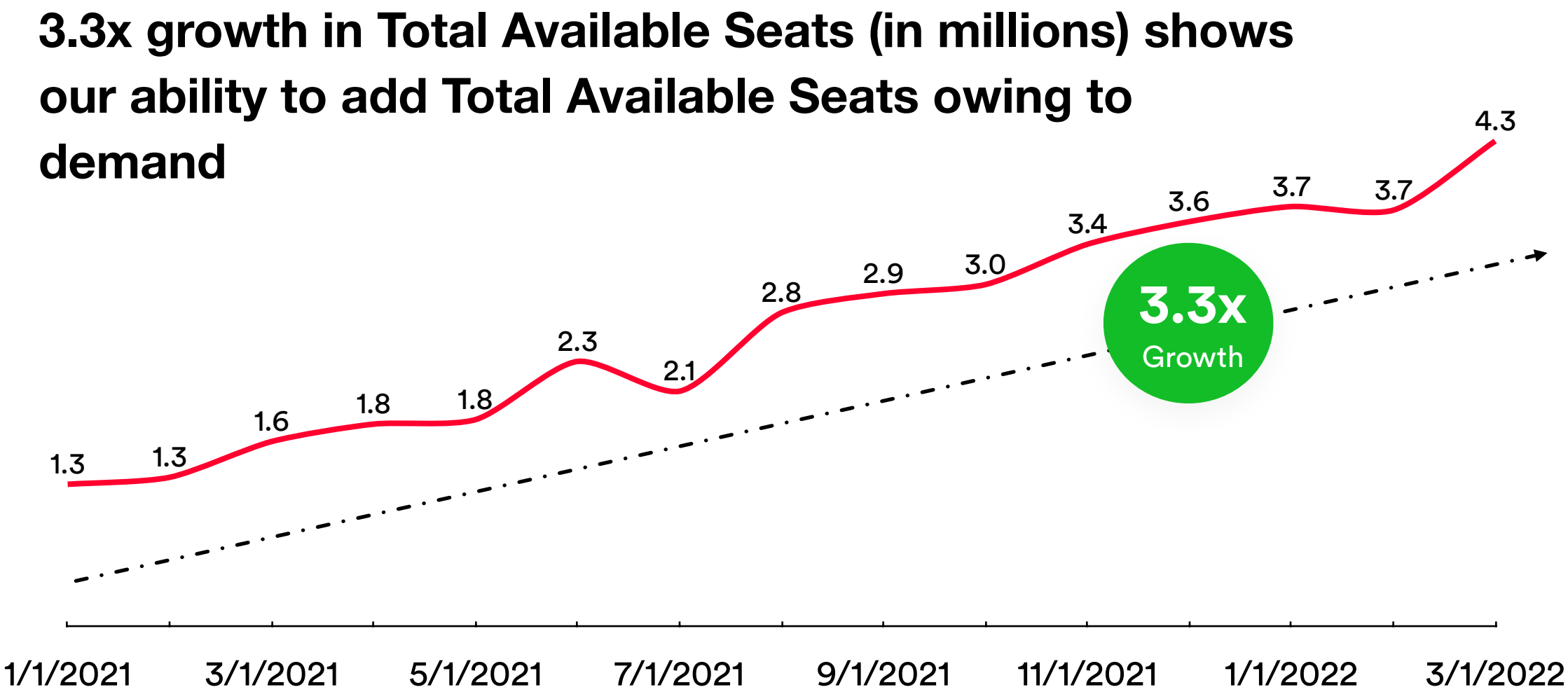
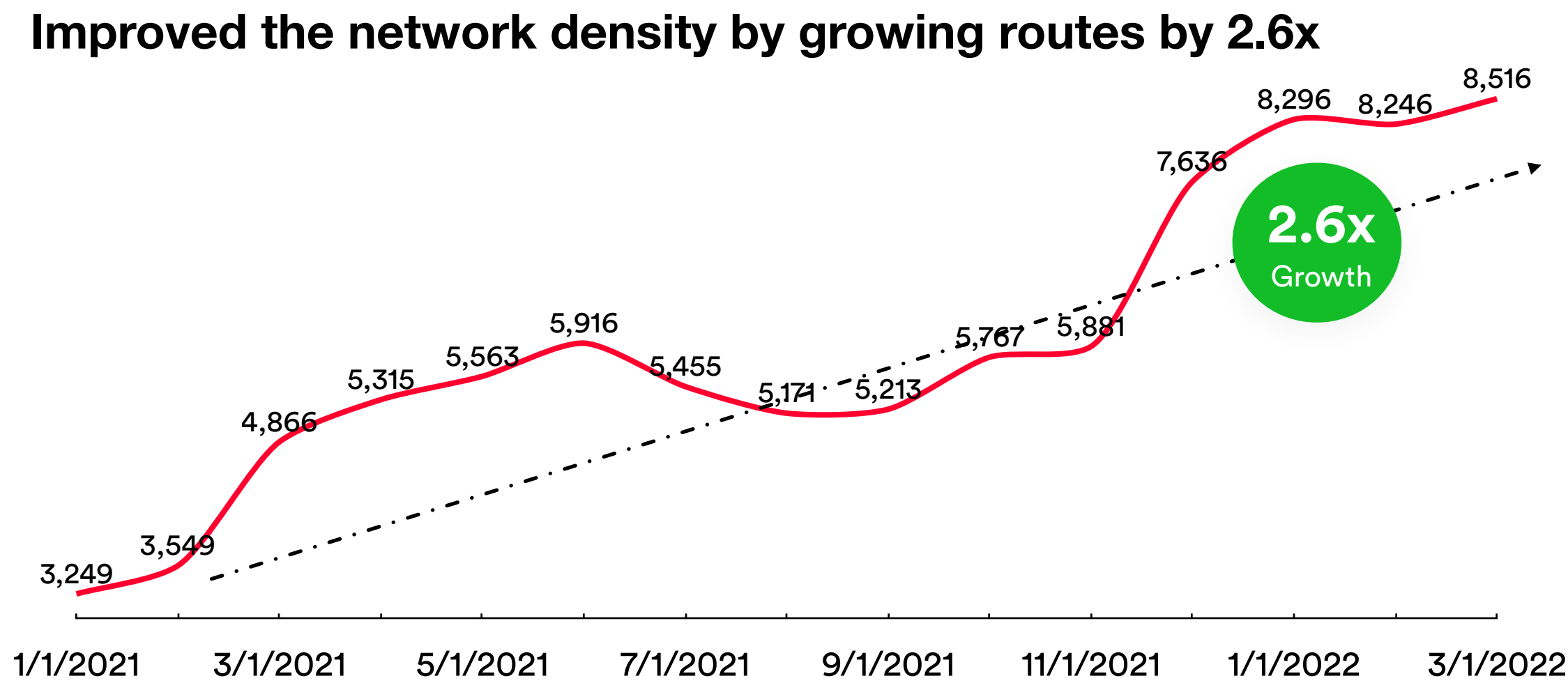


Note: Illustrative analysis based on data from Jan 2021 to March 2022 Egypt data.  
Earnings are the salary that a Swvl captains make while working with Swvl.  
Vehicle retention means number of buses or vehicles retained active from previous month on a 30 day rolling basis





....higher vehicle retention leads to opportunity to add more routes and hence reducing walk to station by 22%



Key highlights

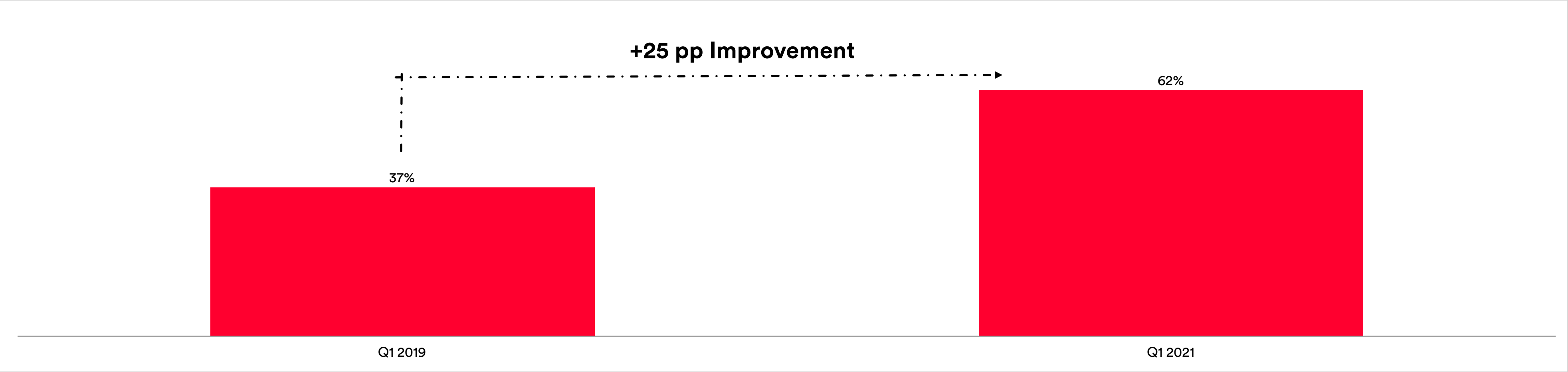
- High vehicle retention coupled with strong network planning technology allows Swvl to continuously increase its selection of routes and schedules appealing to more and more users, while decreasing the Walk to Station (distance from home/work to pickup/drop-off station), increasing the convenience of users which in turn leads to higher retention and revenue per user

Note: Illustrative analysis based on data from Jan 2021 to March 2022 Egypt data.  
Search to booking conversion means numbers of sessions booked over the total number of user sessions (a user session is user's interaction on app for 30mins where it finds a ride for his intended commute use case).  
Walk to Station is time taken by the user to walk till the nearest Swvl station as per his location. This can vary for different users for same ride in a region



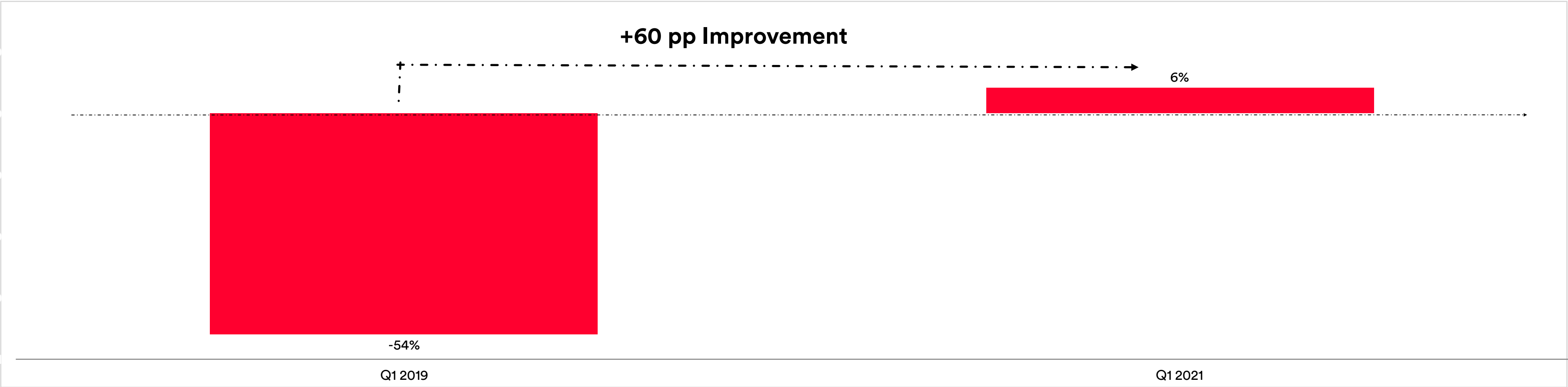
# Improved customer experience and better selection ultimately yields faster profitability of routes...

Route Utilisation(%) for Q1 2019 vs Q1 2021 cohorts in the quarter of launch has improved significantly by +25 pp



- Key highlights**
- Swvl's cutting edge, in-house search based Total Available Seats allocation engine enables the optimal allocation of Total Available Seats on routes throughout the network based on the geospatial distribution of user searches which drives utilisation and profitability of routes

Route profitability(%) (total ticket fares less captain cost) for Q1 2019 vs Q1 2021 cohorts in the quarter of launch has improved significantly by +60 pp



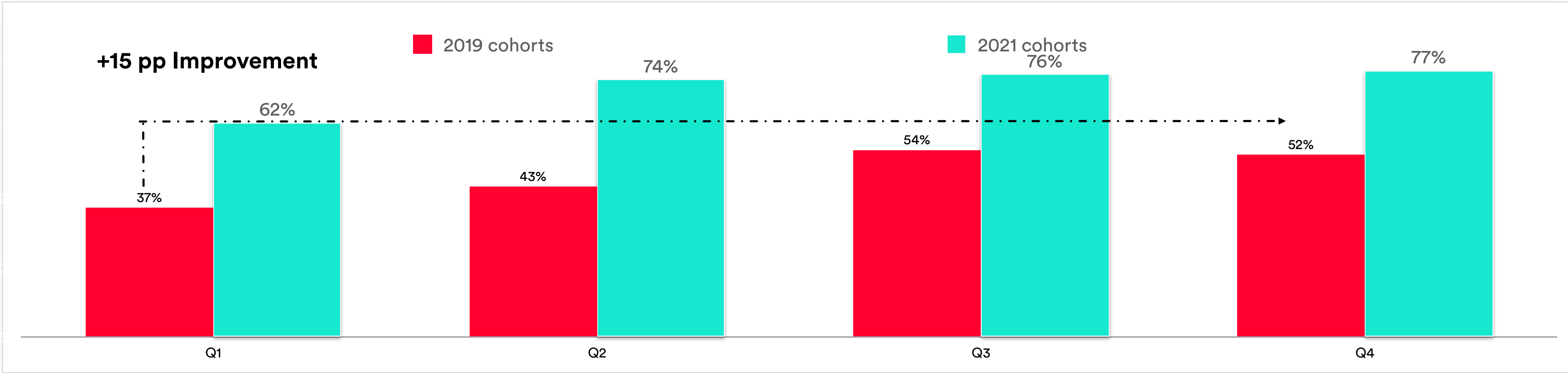
Note: Illustrative analysis based on data from Jan 2021 to March 2022 Egypt data.  
Route Utilisation means number of bookings made on a route over the total number of available seats on the route. In the illustrative above the utilisation is aggregated for a quarter level. The routes launched in the specific period are considered for the calculation  
Route profitability is called based on total ticket fares less captain cost where all the routes launched in the indicated period are considered for the calculation





# ...and profitability of every cohort is consistently improving over time

Evolution of Route Utilisation(%) for Q1 2019 and Q1 2021 cohorts over time

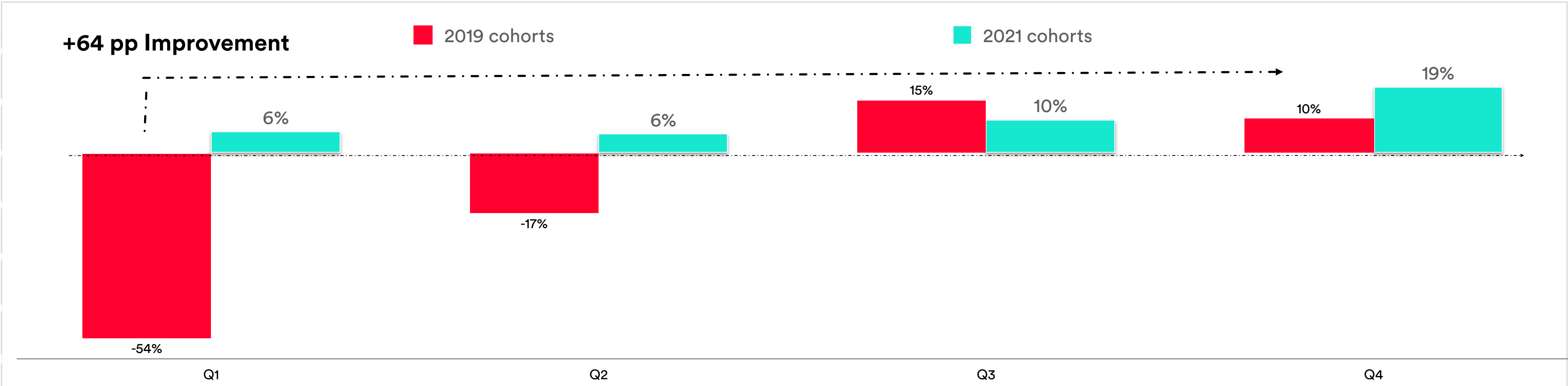


**Key highlights**

Efficiently utilising asset along with network optimisation has significantly improved bus occupancy levels i.e. bus utilisation, vehicle have seen a:

- Significant increase of +15pp in utilisation from the time of launch
- Translating into a +64 pp increase in a vehicle’s net margins

Evolution of Route profitability(%) (total ticket fares less captain cost) for Q1 2019 and Q1 2021 over time



Note: Illustrative analysis based on data from Jan 2021 to March 2022 Egypt data.

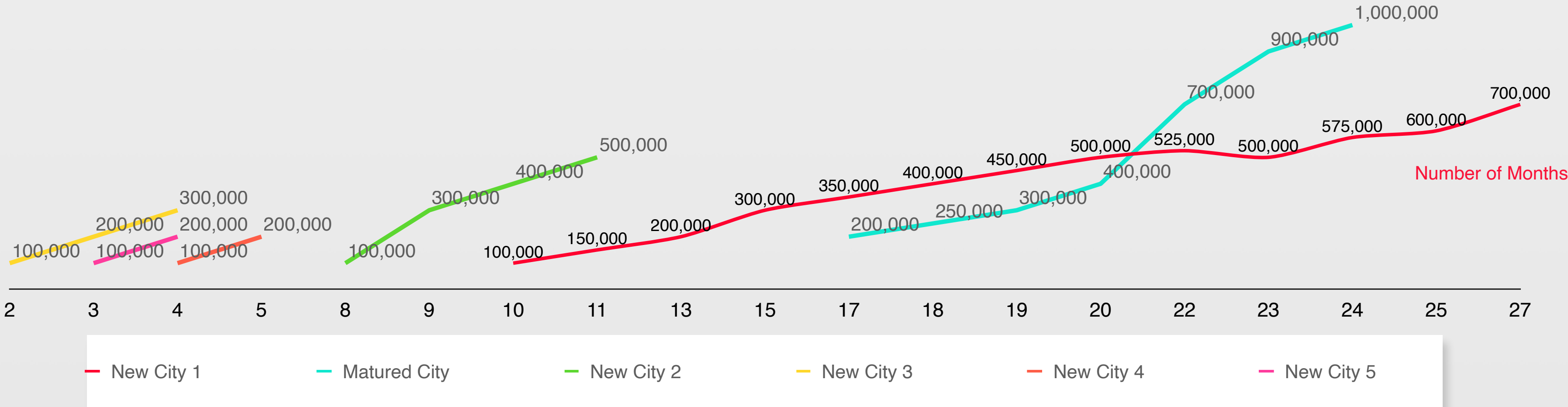
# Getting to the same growth milestones significantly faster in each new market driven by improving technology allowing Swvl to achieve the same for profitability milestones....

# MONTHLY BOOKINGS



- **Matured City:** Reached 100,000 monthly bookings in 17 months
- **New City 3:** 2 months

SEAT CAPACITY



- **Matured City:** Reached 100,000 seats in 15 months
- **New City 3:** 1 month

Note: Cairo is our prototype market to replicate initiatives towards path to profitability; In the emerging markets, we are trying to build the critical mass for optimization faster than Cairo; As evident from the graphs, the months taken for Cairo to reach particular milestones is significantly more than the rest of emerging markets





# Expanding our leadership position in the mass-transit industry



## Go-To-Market strategies:

- 1) Working on understanding the existing ecosystem of regulations related to ride-hailing
- 2) Building strategic alliances with local partners
- 3) Addressing customer demand use cases, seasonality and customer personas

1. Existing markets as of March 2022

## 18 Countries across 4 Continents

### ASIA

Pakistan C B

Japan B

### MIDDLE EAST

UAE B

KSA B

Jordan C B

Kuwait B

### LATAM

Brazil B

Argentina C B

Chile C

### EUROPE

United Kingdom B G

Switzerland B

Germany B G

France B G

Spain B G

Italy B G

Austria B G

### AFRICA

Egypt C B

Kenya C B

C - B2C    G - B2G    B - B2B



# Mergers & Acquisitions By Swvl





Expansion to Germany and LATAM  
with the acquisition of door2door and Viapool

- door2door:
- Significant player in Demand Responsive Transit (DRT) with 24% market share in Germany
  - 7.5x revenue growth (2017-21) & >90% retention

- Viapool:
- Critical player for on-demand bus-hailing in LATAM
  - > 6MM Annualized revenue

Partnering with leading public and private organizations; and a strong clientele in Europe and LATAM



Swvl X door2door and Viapool (Geographic, Product and Tech synergies)

With Shotl and door2door, Swvl now has the opportunity to tap into the \$22.5B SaaS / TaaS market in Europe and with Viapool, Swvl has an additional ~\$3BN urban commute opportunity in LATAM



- Dynamic routing, dynamic pricing, geospatial demand based capacity allocation engine
- Mobility orchestration platform with white label engine, API integration and Inter-modal and multi-modal transport options
- Different business models adopted for country needs - B2B, B2B2C pay per seat model, ride-hailing and Saas complementing Swvl's technology

Note: The \$ opportunity reflects Swvl's potential TAM, defined as the long term revenue potential of consumer mobility and shared mobility / demand responsive transit markets. Consumer mobility TAM reflects revenue potential calculated as the annual per capita transport spend by a proportion of low, medium and high-income population across select emerging market cities, then extrapolated to a broader set of emerging market populations.



# ESG at Swvl

## Providing the Right to Mobility

### Humanising the daily commute

**99.87%**  
Accident free rides

**~4min**  
Average lateness across the Swvl network

### Enabling our societies

**~51%**  
of Swvl's student customer base are female

**~0.64km**  
Walking distance to a Swvl station<sup>1</sup>

### Caring for the planet

**~310mn**  
pounds of CO2 emissions saved






















**~30.7mn**  
person-hour of congestion reduced

1. Operations in some cities are currently interrupted due to COVID-19.  
2. 22 cities and 10 countries are solely attributable to operations of Shotl, a mass transit SaaS platform in which Swvl will own a controlling interest following the closing of a transaction described further on P24.  
3. Gross revenue is a non-IFRS measure, and represents Revenue before impact of promos, refunds, and waivers. See P75-79 for reconciliation to the most comparable measure presented in accordance with IFRS standards. CAGR represents 2017A - 2020A gross revenue.  
4. Data not pro forma for acquisition of a controlling interest in Shotl announced 8/19/2021.





# Swvl continues to strengthen its core by hiring strong people in leadership

 <div>Juan de Dios Batiz Head of Policy</div>	Public affairs executive with over 20 years of experience in public policy matters. Served as Head of Policy for Facebook, Uber, Philip Morris and Juul Labs across Latin America, in engagement efforts at local, state and federal levels from Mexico to Brazil	   
 <div>Andrii Dzynia Director of Engineering</div>	International Product Engineering executive with a proven track record delivering Innovative Solutions and building best-in-class Product and Engineering organizations	 
 <div>Enrique Gonzalez VP of Legal</div>	In-house lawyer for more than 20 years in some of the world's largest corporations. Worked as General Counsel for Latam for both Uber and Cloud Kitchens.	   
 <div>Martijn Pieters Principal Engineer</div>	Over 2 decades of software development, and a wealth of Open Source expertise. Ranked #1 for Python answers on Stack Overflow, #9 overall.	   
 <div>Dawood Khan Principal Engineer</div>	17+ years of experience with the R&D, design, and implementation of distributed systems for e-commerce, supply chain, and safety-critical embedded systems	 

Thank you

